

# **HEALTH ANNUAL STATEMENT**

# FOR THE YEAR ENDING DECEMBER 31, 2002 OF THE CONDITION AND AFFAIRS OF THE

## **Denticare of Arkansas, Inc.**

	0019 00 ent Period) (Prior F		NAIC Company Code	95813 E	Employer's ID Numb	ber <u>73-1274686</u>
Organized under the Laws of	,	Arkansas	, State o	of Domicile or Por	t of Entry	Arkansas
Country of Domicile			United States	s of America		
Licensed as business type:	Life, Accident & Healt	th [ ]	Property/Casualty [	] Dental Ser	vice Corporation [	1
	Vision Service Corpor	ration [ ]	Other [ ]	Health Mai	intenance Organiza	tion [ X ]
Incorporated	Hospital, Medical & D 04/04/1986		ce or Indemnity [ ] Commenced Busin		ederally Qualified?` 11/03	Yes [ ] No [ X ] 3/1986
Statutory Home Office	650 SOUTH SHAC	CKLEFORE	ROAD, SUITE 400 ,		LITTLE ROCK, A	
	(8	treet and Num	ber)		(City or Town, State as	nd Zip Code)
Main Administrative Office	-			Grand Boulevard eet and Number)		
	Sas City, MO 64108 Town, State and Zip Code)				816-474-2345 ode) (Telephone Number	;)
Mail Address	2323 Grand Bo				Kansas City, MO 64	
Primary Location of Books a	(Street and Number o	r P.O. Box)		2323 Grand Bo	ity or Town, State and Zip	(Code)
•	sas City, MO 64108			(Street and Nu		
	Town, State and Zip Code)				ode) (Telephone Number	.)
Internet Website Address				N/A		
Statement Contact			dy Ojala	(A	651-361-40 rea Code) (Telephone Nu	
wendy	v.ojala@us.fortis.com (E-mail Address)				651-361-5356 (FAX Number)	
Policyowner Relations Conta	ict		3595 Grandvi	iew Parkway, Suit	,	
•	gham, AL 35243-1935	(Street and N			800-443-2995	
	Town, State and Zip Code)				(Telephone Number) (Exte	ension)
			OFFICERS			
Chief Executive Officer Vice President &	Michael Joh	n Peninger		Secretary	Kenneth	h Dale Bowen
Treasurer	Floyd Fitz-Hu	bert Chade	<u>e</u>			
		V	ICE PRESIDENT			
Floyd Fitz-Huber Gary Louis			Bradley Clifford Johnso	<u>n</u>	Danny Jo	seph Galginaitis
		DIDE	TORE OR TRUE	TEEC		
Michael John F	Peninger	DIRE	CTORS OR TRUS Kenneth Dale Bowen		Bradley (	Clifford Johnson
0		)				
State of	.Missouri	> ss				
County of	.Jackson	9				
The officers of this reporting reporting period stated abov						
claims thereon, except as he or referred to is a full and tr	erein stated, and that th	nis stateme	nt, together with related e	xhibits, schedules	s and explanations	therein contained, annexed
period stated above, and of	its income and deducti	ons therefr	om for the period ended,	and have been c	ompleted in accord	lance with the NAIC Annua
Statement Instructions and regulations require difference						
belief, respectively.						
Michael John P Chief Executive			Kenneth Dale Bowen Secretary			-Hubert Chadee dent & Treasurer
Office Executive	Onioci		Georgialy		VICE FIESIC	ACITE GETT CASUITE
				a le thic c	n original filing?	Voo IV1 No I 1
Subscribed and sworn to be				b. If no	n original filing?	Yes[X] No[]
day of	February, 2003				the amendment nu	mber
				2. Date t		. d
				3. Numb	er of pages attache	<i>;</i> a

# **ASSETS**

		JOLIO		Prior Year	
		1	2 Nonadmitted	3 Net Admitted	4 Net Admitted
		Assets	Assets	Assets	Assets
1.	Bonds	110,656		110,656	110,816
2.	Stocks:				
	2.1 Preferred stocks	0		0	0
	2.2 Common stocks	0		0	0
3.	Mortgage loans on real estate:				
	3.1 First liens			0	0
	3.2 Other than first liens			0	0
4.	Real estate (Schedule A):				
	4.1 Properties occupied by the company (less				
	\$encumbrances)			(a)0	0
	4.2 Properties held for the production of income				
	(less \$ encumbrances)			0	0
	4.3 Properties held for sale (less				
	\$encumbrances)			0	0
5.	Cash (\$5,359 , Schedule E - Part 1) and				
	short-term investments (\$392,277 , Schedule DA - Part 2)				
	Other long-term invested assets				
	Receivable for securities				
	Aggregate write-ins for invested assets				
	Subtotals, cash and invested assets (Lines 1 to 8)				
	Accident and health premiums due and unpaid				
	Health care receivables				
	Amounts recoverable from reinsurers				
	Net adjustment in assets and liabilities due to foreign exchange rates				
	Investment income due and accrued				
	Amounts due from parent, subsidiaries and affiliates			0	
	Amounts receivable relating to uninsured accident and health plans				
	Furniture and equipment				
	Amounts due from agents			0	0
19.	Federal and foreign income tax recoverable and interest thereon (including				
	\$			7,762	
	Electronic data processing equipment and software			0	
	Other nonadmitted assets			0	
	Aggregate write-ins for other than invested assets		0		1,281
23.	Total assets (Lines 9 plus 10 through 22)	521,396	0	521,396	500,150
	DETAILS OF WRITE-INS				
				0	_
	Summary of remaining write-ins for Line 8 from overflow page		0	0	0
	Totals (Lines 0801 thru 0803 plus 0898)(Line 8 above)	0	0	0	
	Premium Tax Receivable				, , , , , , , , , , , , , , , , , , , ,
2202.					1
2203.					
	Summary of remaining write-ins for Line 22 from overflow page		0	J0	J0
2299.	Totals (Lines 2201 thru 2203 plus 2298)(Line 22 above)	13	0	13	1,281

(a) \$ ..... health care delivery assets included in Line 4.1, Column 3.

LIABILITIES, CAPITAL AND SURPLUS

	LIABILITIES, OAI		Current Year		Prior Year
		1 Covered	2 Uncovered	3 Total	4 Total
1.	Claims unpaid (less \$ reinsurance ceded)		2	2	4.295
	Accrued medical incentive pool and bonus payments				
3.	Unpaid claims adjustment expenses				
4.	Aggregate policy reserves			0	2,002
5.	Aggregate claim reserves			0	0
6.	Premiums received in advance			0	9,041
7.	General expenses due or accrued	0		0	224
8.	Federal and foreign income tax payable and interest thereon (including				
	\$ on realized capital gains (losses)) (including				
	\$ net deferred tax liability)			0	12,723
9.	Amounts withheld or retained for the account of others			0	0
10.	Borrowed money (including \$ current) and				
	interest thereon \$ (including				
	\$ current)			0	0
11.	Amounts due to parent, subsidiaries and affiliates	7 ,687		7,687	0
12.	Payable for securities			0	0
13.	Funds held under reinsurance treaties with (\$				
	authorized reinsurers and \$unauthorized				
	reinsurers)			0	0
14.	Reinsurance in unauthorized companies			0	0
15.	Net adjustments in assets and liabilities due to foreign exchange rates			0	0
16.	Liability for amounts held under uninsured accident and health plans			0	0
17.	Aggregate write-ins for other liabilities (including \$				
	current)				
18	Total liabilities (Lines 1 to 17)			•	
19.	Common capital stock	XXX	XXX	1,000	1,000
20	Preferred capital stock				0
21.	Gross paid in and contributed surplus				
22.	Surplus notes				
23.	Aggregate write-ins for other than special surplus funds				
24.	Unassigned funds (surplus)	XXX	XXX	462 ,707	419,767
25.	Less treasury stock, at cost:				
	25.1shares common (value included in Line 19				
	\$)	XXX	XXX		0
	25.2shares preferred (value included in Line 20				
	\$)				
	Total capital and surplus (Lines 19 to 24 Less 25)				
27.	Total liabilities, capital and surplus (Lines 18 and 26)	XXX	XXX	521,396	500,150
	DETAILS OF WRITE-INS				
	Accounts payable Protective				
	Round i ng.				1
1703.					
	Summary of remaining write-ins for Line 17 from overflow page				0
	Totals (Lines 1701 thru 1703 plus 1798) (Line 17 above)	0	0	0	1,098
2303.					
	Summary of remaining write-ins for Line 23 from overflow page			0	0
2399.	Totals (Lines 2301 thru 2303 plus 2398) (Line 23 above)	XXX	XXX	0	0

# STATEMENT OF REVENUE AND EXPENSES

	<u> </u>	Curren	Prior Year	
		1	2	3
		Uncovered	Total	Total
1.	Member Months	XXX	10,495	23,710
2.	Net premium income		80,828	,
3.	Change in unearned premium reserves and reserve for rate credits			
4.	Fee-for-service (net of \$ medical expenses)			
5.	Risk revenue			
6.	Aggregate write-ins for other health care related revenues			
7.	Total revenues (Lines 2 to 6)	XXX	82,830	164 , 277
	Medical and Hospital:			
8.	Hospital/medical benefits			0
9.	Other professional services		31,896	71,617
10.	Outside referrals			0
11.	Emergency room and out-of-area			0
12.	Prescription Drugs			
13.	Aggregate write-ins for other medical and hospital	0	0	0
14.	Incentive pool and withhold adjustments			0
15.	Subtotal (Lines 8 to 14)	0	31,896	71,617
	Less:			
16.	Net reinsurance recoveries			0
17.	Total medical and hospital (Lines 15 minus 16)	0	31,896	71,617
18.	Claims adjustment expenses			0
19.	General administrative expenses.		29,896	55 , 505
20.	Increase in reserves for accident and health contracts			0
21.	Total underwriting deductions (Lines 17 through 20)	0	61,792	127 , 122
22.	Net underwriting gain or (loss) (Lines 7 minus 21)	xxx	21,038	37 , 155
23.	Net investment income earned		13,870	7 , 269
24.	Net realized capital gains or (losses)			0
25.	Net investment gains or (losses) (Lines 23 + 24)	0	13,870	7 , 269
26.	Net gain or (loss) from agents' or premium balances charged off [(amount recovered			
	\$) (amount charged off \$			0
27.	Aggregate write-ins for other income or expenses	0	0	244
28.	Net income or (loss) before federal income taxes (Lines 22 plus 25 plus 26 plus 27)		34,908	44,668
29.	Federal and foreign income taxes incurred			12,723
30.	Net income (loss) (Lines 28 minus 29)	XXX	39,599	31,945
	DETAILS OF WRITE-INS		,	- ,
0601.	22.73.20 01 11.11.2 11.0	xxx		
0602.				
0603.				
	Summary of remaining write-ins for Line 6 from overflow page			0
		XXX	0	0
0699.	Totals (Lines 0601 thru 0603 plus 0698) (Line 6 above)		0	0
1302.				
1303.	Cumpany of remaining write ine fay Line 12 from everflow page		0	^
	Summary of remaining write-ins for Line 13 from overflow page	0	0	0
	Totals (Lines 1301 thru 1303 plus 1398) (Line 13 above)		-	Ţ,
	Miscellaneous income			244
2702.				
2703.				
	Summary of remaining write-ins for Line 27 from overflow page		0	0
2799.	Totals (Lines 2701 thru 2703 plus 2798) (Line 27 above)	0	0	244

# **CAPITAL AND SURPLUS ACCOUNT**

	CAPITAL AND SURPLUS ACCOUN	1 Current Year	2 Prior Year
	CAPITAL AND SURPLUS ACCOUNT:		
31.	Capital and surplus prior reporting year	470,767	432,825
	GAINS AND LOSSES TO CAPITAL & SURPLUS:		
00		20 500	31,945
32.	Net income or (loss) from Line 30		•
33.	Change in valuation basis of aggregate policy and claim reserve		
34.	Net unrealized capital gains and losses		
35.	Change in net unrealized foreign exchange capital gain or (loss)		
36.	Change in net deferred income tax	(2,141)	(2,912)
37.	Change in nonadmitted assets	5 , 482	8,406
38.	Change in unauthorized reinsurance	0	0
39.	Change in treasury stock		0
40.	Change in surplus notes	0	0
41.	Cumulative effect of changes in accounting principles		503
42.	Capital Changes:		
	42.1 Paid in		0
	42.2 Transferred from surplus (Stock Dividend)		0
	42.3 Transferred to surplus		0
43.	Surplus adjustments:		
	43.1 Paid in	0	0
	43.2 Transferred to capital (Stock Dividend)		0
	43.3 Transferred from capital		0
44.	Dividends to stockholders		0
45.	Aggregate write-ins for gains or (losses) in surplus	0	0
46.	Net change in capital & surplus (Lines 32 to 45)	42,940	37,942
47.	Capital and surplus end of reporting year (Line 31 plus 46)	513,707	470,767
	DETAILS OF WRITE-INS		
4501.			
4502.			
4503.			
4598.	Summary of remaining write-ins for Line 45 from overflow page	0	0
4599.	Totals (Lines 4501 thru 4503 plus 4598) (Line 45 above)	0	0

# **CASH FLOW**

		1 Current Year	2 Prior Year
	Cash from Operations		
1.	Premiums and revenues collected net of reinsurance		168,636
2.	Claims and claims adjustment expenses		80,360
3.	General administrative expenses paid	30,120	56 , 125
4.	Other underwriting income (expenses)	0	0
5.	Cash from underwriting (Line 1 minus Line 2 minus Line 3 plus Line 4)	10,516	32 , 151
6.	Net investment income	12,258	7,418
7.	Other income (expenses)	0	245
8.	Federal and foreign income taxes (paid) recovered	(15,794)	(11,989)
9.	Net cash from operations (Lines 5 to 8)	6,980	27,825
	Cash from Investments		
10.	Proceeds from investments sold, matured or repaid:		
	10.1 Bonds	0	0
	10.2 Stocks	750,056	0
	10.3 Mortgage loans	0	0
	10.4 Real estate	0	0
	10.5 Other invested assets	0	0
	10.6 Net gains or (losses) on cash and short-term investments		0
	10.7 Miscellaneous proceeds		0
	10.8 Total investment proceeds (Lines 10.1 to 10.7)		0
11.	Cost of investments acquired (long-term only):		<del>-</del>
	11.1 Bonds	0	0
	11.2 Stocks		0
	11.3 Mortgage loans		0
	11.4 Real estate		0
	11.5 Other invested assets		0
	11.6 Miscellaneous applications		0
	11.7 Total investments acquired (Lines 11.1 to 11.6)		0
10	Net Cash from investments (Line 10.8 minus Line 11.7)		0
12.			0
10	Cash from Financing and Miscellaneous Sources  Cash provided:		
13.	·		0
	<ul><li>13.1 Surplus notes, capital and surplus paid in</li><li>13.2 Net transfers from affiliates</li></ul>		0
	13.3 Borrowed funds received		
	13.4 Other cash provided		11,954
1.4	13.5 Total (Lines 13.1 to 13.4)	14,210	11,954
14.	Cash applied:		0
	14.1 Dividends to stockholders paid		0
	14.2 Net transfers to affiliates		4,657
	14.3 Borrowed funds repaid		0
	14.4 Other applications		0
	14.5 Total (Lines 14.1 to 14.4)		4,657
15.	Net cash from financing and miscellaneous sources (Line 13.5 minus Line 14.5)	13,118	7,297
	RECONCILIATION OF CASH AND SHORT-TERM INVESTMENTS		
16.	Net change in cash and short-term investments (Line 9 plus Line 12 plus Line 15)	20,098	35,122
	Cash and short-term investments:		
	17.1 Beginning of year	377 ,538	342,416
	17.2 End of year (Line 16 plus Line 17.1)	397,636	377,538

**ANALYSIS OF OPERATIONS BY LINES OF BUSINESS (Gain and Loss Exhibit)** 

ANALYSIS OF OPERATIONS BY LINES OF BUSINESS (Gain and Loss Exhibit)													
	1	2 Comprehensive	3	4	5	6	7 Federal	8	9	10	11	12	13
		(Hospital &		Medicare	Dental	Vision	Employees Health	Title XVIII	Title XIX		Disability	Long-term	
	Total	Medical)	Medical Only	Supplement	Only	Only	Benefit Plan	Medicare	Medicaid	Stop Loss	Income	Care	Other
Net premium income			Wicdioar Crity	Сиррістісті		Omy	Bonont Fight	Wicaldard	Wicaldala	Clop Locc	moomo	ouro	Othor
Change in unearned premium reserves and reserve for rate credit	2,002				2,002								
3. Fee-for-service (net of \$													
medical expenses)	Ω				•								
Risk revenue	0												
Aggregate write-ins for other health care related revenues	0	0	0	0	0	0	0	0	0	0	0	0	0
Total revenues (Lines 1 to 5)	82,830	0	0	0	82,830	Ω	0	0	0	0	0	0	0
7. Medical/hospital benefits	0												
Other professional services	31,896				31,896								
Outside referrals	٥												
Emergency room and out-of-area	0		<b></b>										
11. Prescription Drugs	Ω												
Aggregate write-ins for other medical and hospital	0	0	0	0	0	Ω	0	0	0	0	0	0	0
Incentive pool and withhold adjustments	0												
14. Subtotal (Lines 7 to 13)	31,896	0	0	0	31,896	Ω	0	0	0	0	0	0	0
15. Net reinsurance recoveries	0												
16. Total medical and hospital (Lines 14 minus 15)	31,896	0	0	0	31,896	0	0	0	0	0	0	0	0
17. Claims adjustment expenses	Ω												
18. General administrative expenses	29,896				29,896								
<ol><li>Increase in reserves for accident and health contracts</li></ol>	0												
20. Total underwriting deductions (Lines 16 to 19)	61,792		0	0	61,792	Ω	0	0	0	0	0	0	0
21. Total underwriting gain or (loss) (Line 6 minus Line 20)	21,038	0	0	0	21,038	0	0	0	0	0	0	0	0
DETAILS OF WRITE-INS													
0501.					•								
0502		<b>†</b>	<b>†</b>										
0598. Summary of remaining write-ins for Line 5 from overflow page.		Λ	0	Λ	Λ	Λ	0	Λ	0	Λ	Λ	Λ	0
0599. Totals (Lines 0501 thru 0503 plus 0598) (Line 5 above)	۵	0	0	Ω	0		0	Ω	0	n	Ω	Ω	Ω
1201.	0	0	0	U	U	U	0	U	U	0	0	U	0
1201.		•	•				•					•	
1202.													
											<b>†</b>		
1298. Summary of remaining write-ins for Line 12 from overflow page	n	0	0	n	n	n	n	n	n	n	n	n	n
1299. Totals (Lines 1201 thru 1203 plus 1298) (Line 12 above)	n	n	n	n	0	n	n	n	n	n	n	n	n
1200. Totalo (Lines 1201 tina 1200 pias 1200) (Line 12 above)	U	U	U	U	U	U	U	U	U	U	U	U	U

### STATEMENT AS OF ANNUAL STATEMENT FOR THE YEAR 2002 OF THE DENTICARE OF ARKANSAS, Inc

# **UNDERWRITING AND INVESTMENT EXHIBIT**

**PART 1 - PREMIUMS** 

PART 1 - PREMIUMS				
	1	2	3	4
Line of Business	Direct Business	Reinsurance Assumed	Reinsurance Ceded	Net Premium Income (Cols. 1+2-3)
Comprehensive (medical and hospital)				0
2. Medicare Supplement				0
3. Dental Only	80.828			80,828
U. Donarding				
A. Vicion Only				0
4. Vision Only.				
				0
5. Federal Employees Health Benefits Plan Premiums				U
6. Title XVIII - Medicare				0
7. Title XIX - Medicaid				0
8. Other				0
9. Totals	80,828	0	0	80,828

### STATEMENT AS OF ANNUAL STATEMENT FOR THE YEAR 2002 OF THE DENTICARE OF ARKANSAS, Inc

# UNDERWRITING AND INVESTMENT EXHIBIT

		PART 2 - Cla	aims Incurred D	Ouring the Year				<u> </u>	
	1 Total	2 Comprehensive (Medical & Hospital)	3 Medicare Supplement	4 Dental Only	5 Vision Only	6 Federal Employees Health Benefits Plan Premium	7 Title XVIII Medicare	8 Title XIX Medicaid	9 Other
Payments during the year:									
1.1 Direct	36 , 189			36 , 189					
1.2 Reinsurance assumed	0								
1.3 Reinsurance ceded	0								
1.4 Net	36,189	0	0	36 , 189	0	0	0	0	(
Paid medical incentive pools and bonuses	0								
<ol><li>Claim liability December 31, current year from Part 2A:</li></ol>									
3.1 Direct	2	0	0	2	0	0	0	0	
3.3 Reinsurance assumed	0	0	0	0	0	0	0	0	
3.3 Reinsurance ceded	0	0	0	0	0	0	0	0	
3.4 Net	2	0	0	2	0	0	0	0	
Claim reserve December 31, current year from Part 2D:     4.1 Direct	0								
4.2 Reinsurance assumed	0								
4.3 Reinsurance ceded	0								
4.4 Net	0	0	0	0	0	0	0	0	
5. Accrued medical incentive pools and bonuses, current year	0								
6. Amounts recoverable from reinsurers December 31, current year	0								
7. Claim liability December 31, prior year from Part 2A:									
7.1 Direct	4,295	0	0	4,295	0	0	0	0	
7.2 Reinsurance assumed	0	0	0	0	0	0	0	0	
7.3 Reinsurance ceded	0	0	0	U	0	0	0	0	
7.4 Net	4,295	0	0	4,295	0	0		Ω	
8. Claim reserve December 31, prior year from Part 2D:	0	0	0		0	0			
8.1 Direct	0		0	U		0	0	U	
8.2 Reinsurance assumed		U	U	U	U	0	D	D	
8.3 Reinsurance ceded	U	U	U	U		U	D	U	
8.4 Net		U	0	U	0	U		JU	
Accrued medical incentive pools and bonuses, prior year									
10. Amounts recoverable from reinsurers December 31, prior year									
11. Incurred Benefits:	31,896	_	^	31,896	^	^	^	^	
11.1 Direct			U		U	U		J	
11.2 Reinsurance assumed	U			U	 	U			
11.3 Reinsurance ceded	U	0	0	24 000		0	0	0	
11.4 Net	31,896	0	0	31,896	0	0	0	0	
12. Incurred medical incentive pools and bonuses	0	0	0	0	0	0	0	0	

### STATEMENT AS OF ANNUAL STATEMENT FOR THE YEAR 2002 OF THE DENTICARE OF ARKANSAS, Inc.

## **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2A - Claims Liability End of Current Year

PART 2A - Claims Liability End of Current Year									
	1 Total	2 Comprehensive (Medical & Hospital)	3  Medicare Supplement	4 Dental Only	5 Vision Only	6 Federal Employees Health Benefits Plan Premium	7 Title XVIII Medicare	8 Title XIX Medicaid	9 Other
Reported in Process of Adjustment:		. ,	•	•					
1.1. Direct	0								
1.2. Reinsurance assumed	0								
1.3. Reinsurance ceded	0								
1.4. Net	0	0	0	0	0	0	0	0	0
Incurred but Unreported:									
2.1. Direct	2			2					
2.2. Reinsurance assumed	0								
2.3. Reinsurance ceded	0			•					
2.4. Net	2	0	0	2	0	0	0	0	0
3. Amounts Withheld from Paid Claims and Capitations:									
3.1. Direct	0								
3.2. Reinsurance assumed									
3.3. Reinsurance ceded	0								
3.4. Net	0	0	0	0	0	0	0	0	0
4. TOTALS:									
4.1. Direct			0	2	0	0	0	0	0
4.2. Reinsurance assumed	0	0	0	0	0	0	0	0	0
4.3. Reinsurance ceded		0	0	0	0	0	0	0	0
4.4. Net	2	0	0	2	0	0	0	0	0

### STATEMENT AS OF ANNUAL STATEMENT FOR THE YEAR 2002 OF THE DENTICARE OF ARKANSAS, Inc

# **UNDERWRITING AND INVESTMENT EXHIBIT**

### PART 2B - ANALYSIS OF CLAIMS UNPAID - PRIOR YEAR - NET OF REINSURANCE

PART 2B - ANALYSIS OF CLAIMS UNPAID - PE	IOR YEAR - NE	I OF REINSURA				
				aim Liability Dec. 31 of	5	6
	Claims Paid D	During the Year	Currer			
	1	2	3	4		Estimated Claim
						Reserve and Claim
	On Claims Incurred		On Claims Unpaid		Claims Incurred	Liability
	Prior to January 1	On Claims Incurred	December 31 of	On Claims Incurred	in Prior Years	December 31 of
Line of Business	of Current Year	During the Year	Prior Year	During the Year	(Columns 1 + 3)	Prior Year
Comprehensive (medical and hospital)					D	0
Q. Madison Complement					^	0
Medicare Supplement					J	J
3. Dental Only		36.189		2	0	4,295
5. Defilal Offiy				∠	υ	4,233
4. Vision Only.					0	0
4. Vision Only						
5. Federal Employees Health Benefits Plan Premiums					0	0
o. Todala Employees Health Deficilis Harri Hamilia			•			
6. Title XVIII - Medicare					0	0
7. Title XIX - Medicaid					0	0
8. Other					0	0
	_			_		
9. Subtotal	0	36,189	0	2	0	4,295
					_	_
10. Medical incentive pools, accruals and disbursements					0	J0
44 - 54	_	20, 400	^	_	_	4 005
11. Totals	1 0	36,189	0	2	0	4,295

### STATEMENT AS OF ANNUAL STATEMENT FOR THE YEAR 2002 OF THE DENTICARE OF ARKANSAS, Inc.

## **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

Section A - Paid Claims - Dental Only

	Net Amounts Paid					
	1	2	3	4	5	
Year in Which Losses Were Incurred	1998	1999	2000	2001	2002	
1. Prior	0	0	0	0		
2. 1998.	0	0	0	0		
3. 1999	XXX	0	0	0		
4. 2000	XXX	XXX	161	0		
5. 2001	XXX	XXX	XXX	80		
6. 2002	XXX	XXX	XXX	XXX	36	

Section B - Incurred Claims- Dental Only

occion a mounta oranio acina omy						
	Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year					
	1	2	3	4	5	
Year in Which Losses Were Incurred	1998	1999	2000	2001	2002	
1. Prior	0	0	0	0		
2. 1998.	0	0	0	0		
3. 1999	ХХХ	0	0	0		
4. 2000	XXX	XXX	174	0		
5. 2001	ХХХ	ХХХ	ХХХ	85		
6. 2002	XXX	XXX	XXX	XXX	36	

Section C – Incurred Year Claims and Claims Adjustment Expense Ratio – Dental Only

Years in which Premiums were Earned and Claims were Incurred	1 Premiums Earned	2 Claim Payments	3 Claim Adjustment Expense Payments	4 Col. (3/2) Percent	5 Claim and Claim Adjustment Expense Payments (Col 2+3)	6 Col. (5/1) Percent	7 Claims Unpaid	8 Unpaid Claim Adjustment Expenses	9 Total Claims and Claims Adjustment Expense Incurred (Col. 5+7+8)	10 Col. (9/1) Percent
1. Prior to 1998	XXX			XXX	0	XXX			0	XXX
2. 1998				0.0	0	0.0			0	0.0
3. 1999				0.0	0	0.0			0	0.0
4. 2000				0.0	0	0.0			0	0.0
5. 2001				0.0	0	0.0			0	0.0
6. 2002	83	36		0.0	36	43.4			36	43.4
7. Total (Lines 1 through 6)	XXX	36	0	XXX	36	XXX	0	0	36	XXX
8. Total (Lines 2 through 6)	83	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX

### STATEMENT AS OF ANNUAL STATEMENT FOR THE YEAR 2002 OF THE DENTICARE OF ARKANSAS, Inc.

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2C - DEVELOPMENT OF PAID AND INCURRED CLAIMS (000 Omitted)

#### **Section A - Paid Claims- Grand Total**

	Net Amounts Paid					
	1	2	3	4	5	
Year in Which Losses Were Incurred	1998	1999	2000	2001	2002	
1. Prior	0	0	0	0	0	
2. 1998.	0	0	0	0	0	
3. 1999	XXX	0	0	0	0	
4. 2000	XXX	XXX	161	0	0	
5. 2001	XXX	XXX	XXX	80	0	
6. 2002	XXX	XXX	XXX	XXX	36	

#### Section B - Incurred Claims - Grand Total

	Sum of Net Amount Paid and Claim Liability and Reserve Outstanding at End of Year				
	1	2	3	4	5
Year in Which Losses Were Incurred	1998	1999	2000	2001	2002
1. Prior	0	0	0	0	0
2. 1998.	0	0	0	0	0
3. 1999	XXX	0	0	0	0
4. 2000	XXX	XXX	174	0	0
5. 2001	ХХХ	XXX	XXX	85	0
6. 2002	XXX	XXX	XXX	XXX	36

Section C – Incurred Year Claims and Claims Adjustment Expense Ratio – Grand Total

Years in which Premiums were Earned and Claims were Incurred	1 Premiums Earned	2 Claim Payments	3 Claim Adjustment Expense Payments	4 Col. (3/2) Percent	5 Claim and Claim Adjustment Expense Payments (Col 2+3)	6 Col. (5/1) Percent	7 Claims Unpaid	8 Unpaid Claim Adjustment Expenses	9 Total Claims and Claims Adjustment Expense Incurred (Col. 5+7+8)	10 Col. (9/1) Percent
1. Prior to 1998	XXX	0	0	XXX	0	XXX	0	0	0	XXX
2. 1998	0	0	0	0.0	0	0.0	0	0	0	0.0
3. 1999	0	0	0	0.0	0	0.0	0	0	0	0.0
4. 2000	0	0	0	0.0	0	0.0	0	0	0	0.0
5. 2001	0	0	0	0.0	0	0.0	0	0	0	0.0
6. 2002	83	36	0	0.0	36	43.4	0	0	36	43.4
7. Total (Lines 1 through 6)	XXX	36	0	XXX	36	XXX	0	0	36	XXX
8. Total (Lines 2 through 6)	83	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 2D - AGGREGATE RESERVE FOR ACCIDENT AND HEALTH CONTRACTS

	1	GGREGATE RESI	3	4	5	6	7	8	9
	T-1-1	Comprehensive	Madiaana Onnada	Dantal Oak	Wiston Only	Federal Employees	T:11 - V/VIII NA1:		041-
	Total	(Hospital & Medical)	Medicare Supplement	Dental Only	Vision Only		Title XVIII Medicare	Title XIX Medicaid	Other
	<u> </u>		<u> </u>		POLICY RESERVE	<u> </u>	ı	1	
Unearned premium reserves									
Additional policy reserves (a)									
Reserve for future contingent benefits									
4. Reserve for rate credits or experience rating refunds (including									
\$ for investment income)									
5. Aggregate write-ins for other policy reserves									
6. Totals (Gross)									
7. Reinsurance ceded									
8. Totals (Net)(Page 3, Line 4)									
			ION		CLAIM RESERVE				
Present value of amounts not yet due on claims									
10. Reserve for future contingent benefits									
11. Aggregate write-ins for other claim reserves									
12. Totals (Gross)									
13. Reinsurance ceded									
14. Totals (Net)(Page 3, Line 5)									
DETAILS OF WRITE-INS									
501.									
502									
503.									
598. Summary of remaining write-ins for Line 5 from overflow page									
599. TOTALS (Lines 0501 thru 0503 plus 0598) (Line 5 above)									
101.									
102.									
103.									
198. Summary of remaining write-ins for Line 11 from overflow page									•
199. TOTALS (Lines 1101 thru 1103 plus 1198) (Line 11 above)			••••••						

## STATEMENT AS OF ANNUAL STATEMENT FOR THE YEAR 2002 OF THE DENTICARE OF ARKANSAS, Inc

# **UNDERWRITING AND INVESTMENT EXHIBIT**

PART 3 - ANALYSIS OF EXPENSES

r	PART 3 - ANA	LYSIS OF EXPE			
		1 Claim Adjustment Expenses	2 General Administration Expenses	3 Investment Expenses	4 Total
1.	Rent (\$for occupancy of own building)		861	•	861
	Salaries, wages and other benefits				
	Commissions (less \$ ceded plus		,,,		, , , , , , , , , , , , , , , , , , , ,
	\$ assumed)		3.183		3.183
4.	Legal fees and expenses				,
5.	Certifications and accreditation fees.				
6.	Auditing, actuarial and other consulting services				10,870
7.	Traveling expenses				253
8.	Marketing and advertising				28
9.	Postage, express and telephone				
10.	Printing and office supplies.				
	Occupancy, depreciation and amortization.				,
12.	Equipment				.59
13.	Cost or depreciation of EDP equipment and software				
14.	Outsourced services including EDP, claims, and other services				
15.	Boards, bureaus and association fees				
16.	Insurance, except on real estate.				
17.	Collection and bank service charges				
	Group service and administration fees				
19.	Reimbursements by uninsured accident and health plans				
20.	Reimbursements from fiscal intermediaries				
	Real estate expenses				0
22.	Real estate taxes				
	Taxes, licenses and fees:		0		
23.	23.1 State and local insurance taxes		0		0
	23.2 State premium taxes				1,970
	23.3 Regulatory authority licenses and fees				
					0
04	23.5 Other (excluding federal income and real estate taxes)			33	U
24.	Investment expenses not included elsewhere		0		2.044
25.	Aggregate write-ins for expenses	0	2,044	0	2,044
26.	Total expenses incurred (Lines 1 to 25)		29,896		(a)29,948
27.	Add expenses unpaid December 31, prior year				224
28.	Less expenses unpaid December 31, current year		0		0
29.	Amounts receivable related to uninsured accident and health plans, prior year				0
30.	Amounts receivable related to uninsured accident and health plans, current year				0
31.	Total expenses paid (Lines 26 + 27 - 28 - 29 + 30)	0	30,120	52	30,172
	DETAIL OF WRITE-INS				
2501.	Electronic Data Processing		1,033		1,033
2502.	Contracted Services		395		395
2503.	Other		616		616
2598.	Summary of remaining write-ins for Line 25 from overflow page	0	0	0	0
2599.	Totals (Line 2501 thru 2503 plus 2598)(Line 25 above)	0	2,044	0	2,044

(a) Includes management fees of \$ ......14,756 to affiliates and \$ ......to non-affiliates.

# **EXHIBIT OF NET INVESTMENT INCOME**

		1	1		2
			Collected During Year		Earned During Year
1.	U.S. Government bonds	(a)	7,700		7 , 546
1.1	Bonds exempt from U.S. tax	(a)			
1.2	Other bonds (unaffiliated)	(a)			54
1.3	Bonds of affiliates	(a)			
2.1	Preferred stocks (unaffiliated)	(b)			
2.11	Preferred stocks of affiliates	(b)			
2.2	Common stocks (unaffiliated)				
2.21	Common stocks of affiliates				
3.	Mortgage loans	` '			
4.	Real estate	` '			
5.	Contract loans				
6.	Cash/short-term investments				3,223
7.	Derivative instruments				
8.	Other invested assets				0
9.	Aggregate write-ins for investment income		0		0
10.	Total gross investment income		12,310		13,922
11.	Investment expenses			(g)	52
12.	Investment taxes, licenses and fees, excluding federal income taxes			(g)	
13.	Interest expense				
14.	Depreciation on real estate and other invested assets				
15.	Aggregate write-ins for deductions from investment income				0
16.	Total (Lines 11 through 15)				52
17.	Net Investment Income - (Line 10 minus Line 16)				13,870
	DETAILS OF WRITE-INS				
0901.					
0902.					
0903.					
0998.	Summary of remaining write-ins for Line 9 from overflow page		0		0
0999.	Totals (Lines 0901 through 0903 plus 0998) (Line 9, above)		0		0
1501.			-		<u> </u>
1501.					
1502.					
1598.	Summary of remaining write-ins for Line 15 from overflow page				0
1599.	Total (Lines 1501 through 1503 plus 1598) (Line 15, above)				0
1599.	Total (Lines 1501 tilrough 1503 plus 1596) (Line 15, above)				U
(a) Incli	udes \$accrual of discount less \$159 amortization of premium and less \$		paid for accrued	lintere	est on purchases
(b) Incli	udes \$ accrual of discount less \$ amortization of premium and less \$		naid for accrued	l divide	ends on nurchases
	udes \$ accrual of discount less \$ amortization of premium and less \$				
	udes \$				or on paromacos.
	udes \$accrual of discount less \$amortization of premium and less \$			lintere	st on purchases
	udes \$accrual of discount less \$amortization of premium.				paranacco.
	udes \$investment expenses and \$investment taxes, licenses and fees, ex	cludina fe	ederal income taxes	attribu	itable to
	regated and Separate Accounts.				
	udes \$interest on surplus notes and \$interest on capital notes.				
	udes \$ depreciation on real estate and \$ depreciation on other invested ass	ets.			
.,					

**EXHIBIT OF CAPITAL GAINS (LOSSES)** 

			ITITAL GA		<del>,                                     </del>	
		1	2	3	4	5
		<b>5</b>			Net Gain (Loss) from	
		Realized		Increases	Change in Difference	
		Gain (Loss)	Other	(Decreases)	Between Basis Book/	
		On Sales or	Realized	by	Adjusted Carrying and	
		Maturity	Adjustments	Adjustment	Admitted Values	Total
1.	U.S. Government bonds					
1.1	Bonds exempt from U.S. tax Other bonds (unaffiliated) Bonds of affiliates Preferred stocks (unaffiliated) Preferred stocks of affiliates					
1.2	Other bonds (unaffiliated)					
1.3	Bonds of affiliates					
2.1	Preferred stocks (unaffiliated)					
2.11	Preferred stocks of affiliates					
2.2	Common stocks (unaffiliated)					
2.21	Common stocks of affiliates					
3.	Mortgage loans					
4.	Real estate					
5.	Contract loans					
6.	Cash/Short-term investments					
7.	Derivative instruments					
8.	Other invested assets					
9.	Aggregate write-ins for capital gains (losses)					
10.	Total capital gains (losses)					
	DETAILS OF WRITE-INS					
901.						
902.						
903.						
998.	Summary of remaining write-ins for Line 9 from overflow page					
0999.	Totals (Lines 0901 through 0903 plus 0998)					

# EXHIBIT 1 - ANALYSIS OF NONADMITTED ASSETS AND RELATED ITEMS

	I I LIVIS			
		1	2	3 Changes for Year
		End of Current Year	End of Prior Year	(Increase) or Decrease
1.	Summary of Items Page 2, Lines 10 to 13 and 15 to 20, Column 2	0	1,497	1,497
2.	Other Non-Admitted Assets:			
	2.1 Bills receivable.		0	0
	2.2 Leasehold improvements		0	0
	2.3 Cash advanced to or in hands of officers and agents		0	0
	2.4 Loans on personal security, endorsed or not			0
	2.5 Commuted commissions			0
3.	Total (Lines 2.1 to 2.5)	0	0	0
4.	Aggregate write-ins for other assets.	0	3,985	3,985
5.	Total (Line 1 plus Lines 3 and Line 4)	0	5,482	5,482
0401.	Prepaid Expenses	0	3,985	3,985
0402.			0	0
0403.				
0498.	Summary of remaining write-ins for Line 4 from overflow page	0	0	0
0499.	Totals (Lines 0401 thru 0403 plus 0498) (Line 4 above)	0	3,985	3,985

**EXHIBIT 2 - ENROLLMENT BY PRODUCT TYPE** 

			6			
Source of Enrollment	1 Prior Year	2 First Quarter	3 Second Quarter	4 Third Quarter	5 Current Year	Current Year Member Months
Source of Enformment	Filor rear	First Quarter	Second Quarter	mild Quarter	Current rear	Weitiber Wortuns
Health Maintenance Organizations	0					
Provider Service Organizations	0					
3. Preferred Provider Organizations	0					
4. Point of Service	0					
5. Indemnity Only	0					
Aggregate write-ins for other lines of business	1,430	1,380	1,296	391	0	10,495
7. Total	1,430	1,380	1,296	391	0	10,495
DETAILS OF WRITE-INS						
0601. Dental	1,430	1,380	1,296	391	0	10,495
0602.						
0603.						
0698. Summary of remaining write-ins for Line 6 from overflow page	0	0	0	0	0	0

1,296

1,380

10,495

0699. Totals (Lines 0601 thru 0603 plus 0698) (Line 6 above)

#### 1. Summary of Significant Accounting Policies

#### A. Accounting Practices

The financial statements of Denticare of Arkansas, Inc. are presented on the basis of accounting practices prescribed or permitted by the Arkansas Insurance Department.

The Arkansas Insurance Department recognizes only statutory practices prescribed or permitted by the state of Arkansas for determining and reporting the financial condition and results of operations of an insurance company, for determining its solvency under the Arkansas Insurance Law. The National Association of Insurance Commissioners' (NAIC) *Accounting Practices and Procedures* manual, version effective January 1, 2001, (NAIC SAP) has been adopted as a component of prescribed or permitted practices by the state of Arkansas, except to the extent that state law may differ or that state rules or regulations require differences in reporting not related to accounting practices and procedures. The Commissioner of Insurance of the state has the right to permit other specific practice that deviate from prescribed accounting practices.

#### B. Use of Estimates in the Preparation of the Financial Statements

The preparation of financial statements in conformity with Statutory Accounting Principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities. It also requires disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the period. Actual results could differ from those estimates.

#### C. Accounting Policy

Premiums billed to individual and group subscribers are recognized as revenue in the month in which subscribers are entitled to receive dental care. The allowance for doubtful accounts for uncollectible premiums over 90 days past due is recorded as an expense when established. The Company contracts with dentists (providers) for dental services to be provided to its subscribers. Provider capitation consists of monthly fees paid to providers and is expensed in the month in which the provider is obligated to render dental services. Emergency services to members while temporarily out of their provider's area, as well as specialty services not covered by capitation fees, are recorded as incurred.

In addition, the Company uses the following accounting policies:

- (1) Short-term investments include highly liquid debt instruments with an original maturity of one year or less.
- (2) Investments are valued in accordance with rules prescribed by the National Association of Insurance Commissioner (NAIC) as permitted by the Arkansas Department of Insurance. Bonds are carried at amortized cost.
- (3) The Company has no common stock investments.
- (4) The Company has no preferred stock investments.
- (5) The Company has no mortgage loan investments.
- (6) The Company has no loan-backed securities.
- (7) The Company does not own any shares of an upstream or intermediate parent or affiliate, either directly or indirectly.
- (8) The Company has no investments in joint ventures, partnerships or limited liability companies.
- (9) The Company has no investment in derivative instruments.
- (10) The reserve for costs expected to be incurred for services approved during the year, as well as costs incurred but not reported, are actuarial estimates based on the Company's historical claims data.
- (11) The reserve for costs expected to be incurred for services approved during the year, as well as costs incurred but not reported, are actuarial estimates based on the Company's historical claims data.

## 2. Accounting Changes and Corrections of Errors

The Company prepares its statutory financial statements in conformity with accounting principles prescribed or permitted by the State of Arkansas. Effective January 1, 2001, the State of Arkansas required that insurance companies domiciled in the State of Arkansas prepare their statutory basis financial statements in accordance with the NAIC *Accounting Practices and Procedures* manual – Version effective January 1, 2001, subject to any deviations prescribed or permitted by the State of Arkansas insurance commissioner.

Accounting changes adopted to conform to the provisions of the NAIC *Accounting Practices and Procedures* manual – Version effective January 1, 2001, are reported as changes in accounting principles. The cumulative effect of changes in accounting principles is reported as an adjustment to unassigned funds (surplus) in the period of the change in accounting principle. The cumulative effect is the difference between the amount of capital and surplus at the beginning of the year and the amount of capital and surplus that would have been reported at that date if the new accounting principles had been applied retroactively for all prior periods. As a result of these changes, the Company reported a change of

accounting principle, as an adjustment that increased unassigned funds (surplus), of \$5,054 as of January 1, 2001

#### 3. Business Combination and Goodwill

A. Statutory Purchase Method

The Company was not involved in an acquisition during the period covered by this statement.

B. Statutory Merger

The Company was not party to a merger or consolidation during the period covered by this statement.

C. Impairment Loss

The Company did not recognize an impairment loss during the period covered by this statement.

#### 4. Discontinued Operations

The Company did not discontinue any of its business operations.

#### 5. Investments

A. Mortgage Loans

The Company has no investment in mortgage loans.

B. Debt Restructuring

The Company is not a creditor Debt Restructuring.

C. Reserve Mortgage

The Company does not have any Reserve Mortgages.

D. Loan-Backed Securities

The Company does not have any Loan-Backed Securities.

E. Repurchase Agreements

The Company does not have any repurchase agreements.

#### 6. Joint Ventures, Partnerships and Limited Liability Companies

The Company has no investment in Joint Ventures, Partnerships or Limited Liability Companies.

#### 7. Investment Income

(1) Due and accrued income is excluded from surplus on the following basis:
All investment income due and accrued with amounts that are over 90 days past due.

(2) The Company did not have any investment income due and accrued over 90 days past due.

#### 8. Derivative Instruments

The Company has no investment in derivative instruments.

### 9. Income Taxes

Λ	The	components of the net deferred tax asset/(liabilit	u) ara as fallows								
A.	THE	components of the net deferred tax asset/(nating	y) are as ronows								
			12/31/2002	12/31/2001							
		Total of gross deferred tax assets (admitted	12/31/2002	12/31/2001							
		and nonadmitted)	\$ 0	\$2,142							
		Total of gross deferred tax liabilities	0	0							
		Net deferred tax asset/(liability)	0	2,142							
		Nonadmitted deferred tax assets	0	1,497							
		Net admitted deferred tax asset(liability)	\$ 0	\$ 645							
		(Increase)decrease in nonadmitted asset	\$1,497	\$3,054							
C.	(1)	The provision for incurred taxes on earnings for the year ended December 31 are:									
			2002	2001							
		Federal	\$(4,691)	\$12,723							
		Adjust prior year taxes	0	0							
		Federal income taxes incurred	<u>\$(4,691)</u>	\$12,723							
	(2)	The tax effects of temporary differences that give rise to significant portions of the deferred									
		tax assets and deferred tax liabilities are as follo	ows:								
		Deferred tax assets:	12/31/2002	12/31/2001							
		Allowance for premium due	\$0	\$ 645							
		Unassigned dental capitation	0	1,497							
		Total deferred tax assets	<u>0</u>	<u>2,142</u>							
		Nonadmitted deferred tax assets	0	1,497							
		Admitted deferred tax assets	<u>0</u>	<u>645</u>							
		Deferred tax liabilities:									
		Other	0	0							
		Total deferred tax liabilities	0	<u>0</u>							

	Net admitted deferred tax asset (liability)	<u>\$0</u>	<u>\$ 645</u>	
(.	3) The change in net deferred income taxes is con	prised of the fo	llowing:	
		T	· · · · · · · · · · · · · · · · · · ·	
		12/31/2002	<u>12/31/2001</u>	<u>Change</u>
	Total deferred tax assets	\$0	\$2,142	\$(2,142)
	Total deferred tax liabilities	0	<u>0</u>	<u>0</u>
	Net deferred tax asset (liability)	<u>\$0</u>	<u>\$2,142</u>	<u>\$(2,142)</u>
	Change in net deferred income tax			<u>\$(2,142)</u>
D.	The provision for federal and foreign income to	exes incurred is	different from	that which
D.	The provision for federal and foreign income to would be obtained by applying the statutory Fe income taxes. The significant items causing the	deral income ta	x rate to incom	
D.	would be obtained by applying the statutory Fe	deral income ta	x rate to incom as follows:	e before
D.	would be obtained by applying the statutory Fe	deral income ta	x rate to incom as follows:	e before <u>Effective</u>
D.	would be obtained by applying the statutory Fe income taxes. The significant items causing the	deral income ta is difference are 12/31/2002	x rate to incom as follows: Tax Effect at	e before <u>Effective</u>
D.	would be obtained by applying the statutory Fe	deral income ta: s difference are 12/31/2002 Amount	x rate to incom as follows: Tax Effect at 35%	e before  Effective  Tax Rate
D.	would be obtained by applying the statutory Fe income taxes. The significant items causing the Provision computed at statutory rate	deral income ta: is difference are 12/31/2002 Amount \$30,579	x rate to incom as follows: Tax Effect at 35% \$10,703	Effective Tax Rate 35.00 %
D.	would be obtained by applying the statutory Fe income taxes. The significant items causing the Provision computed at statutory rate  Other	deral income ta is difference are 12/31/2002	Tax Effect at  35% \$10,703 (529)	Effective Tax Rate 35.00 % (1.72)%
D.	would be obtained by applying the statutory Fe income taxes. The significant items causing the Provision computed at statutory rate  Other	deral income ta is difference are 12/31/2002	Tax Effect at  35% \$10,703 (529)	Effective Tax Rate 35.00 % (1.72)%
D.	would be obtained by applying the statutory Fe income taxes. The significant items causing the Provision computed at statutory rate  Other  Total	deral income tars difference are 12/31/2002 Amount \$30,579 (1,511) \$29,065	Tax Effect at  35% \$10,703 (529)	Effective Tax Rate 35.00 % (1.72)%

- F. (1) The Company files a consolidated federal income tax return with its parent, Fortis, Inc., AB Warranty Co., Adjusco, Inc. (fka Insureco Adjusters, Inc.), American Association for Financial Institution Services, American Bankers Capital, Inc., American Bankers General Agency, Inc., American Bankers Insurance Co. of Florida, American Bankers Insurance Group, American Bankers Management Co., Inc., American Bankers Sales Corp., American Reliable Insurance Co., American Security Co., American Security Insurance Co., American Summit General Agency, Inc., Assurant Reinsurance of Turks & Caicos, Ltd., Bankers Atlantic Reinsurance Co., Computer Insurance Agency, Inc. (CA), Consumer Assist Network Association, Inc., CORE, Inc., Crown Valley Insurance Agency of Florida, Inc., Crown Valley Insurance Agency, Inc., Dental Care Holdings, Inc., Denticare of Alabama, Inc., Denticare of Arkansas, Inc., Denticare of Oklahoma, Inc., Denticare, Inc. (FL), Denticare, Inc. (KY), Disability Reinsurance Management Services, Inc., EGC Management Corp., Federal Warranty Service Corp., Financial Exchange, Inc., Financial Insurance Exchange, Inc., Florida Office Corp., Fortis Benefits DentalCare of New Jersey, Inc., Fortis Benefits DentalCare of Wisconsin, Inc., Fortis Benefits Insurance Co., Fortis Family, Inc., Fortis Insurance Co., Fortis Legacy Place, Inc., Gala, Inc., Georgia Dental Plan, Inc., Guardian Investment Services, Inc., Guardian Travel, Inc., Gulf Atlantic Insurance Agency, Inc., ICP Miami I Corp., ICP Miami II Corp., Insureco Agency and Insurance Services, Inc. (AL), Insureco Agency and Insurance Services, Inc. (CA), Insureco Agency and Insurance Services, Inc. (HI), Insureco Agency and Insurance Services, Inc. (KY), Insureco Agency and Insurance Services, Inc. (MA), Insureco Agency and Insurance Services, Inc. (NV), Insureco Agency and Insurance Services, Inc. (OH), Insureco Agency and Insurance Services, Inc. (TX), Insureco Inc., Insureco Services, Inc., Interfinancial, Inc., Interfinancial Services Corp., International Dental Plans, Inc., International Financial Group, Inc., JA Services, Inc., Jacksonville Apartments Corp., John Alden Financial Corp., John Alden Horizon Health, Inc., John Alden Service Warranty Corp., John Alden Service Warranty Corp. of Florida, John Alden Systems Co., MS Diversified Corp., MS Financial Services, Inc., MS Loan Center, Inc., National Insurance Agency, Inc., NSM Sales Corp., PAS Financial Group, Inc., Quail Roost Properties, The Remembrance Institute, Inc., Roadgard Motor Club, Inc., Safeware - The Insurance Agency, Inc., Specialty Lloyds Insurance Co., SSDC Corp., Standard Guaranty Insurance Co., Sureway, Inc., UDC Dental California, Inc., UDC Life and Health Insurance Co., UDC Ohio, Inc., Union Security Life Insurance Co., United Dental Care Insurance Co., United Dental Care of Arizona, Inc., United Dental Care of Colorado, Inc., United Dental Care of Indiana, Inc., United Dental Care of Michigan, Inc., United Dental Care of Missouri, Inc., United Dental Care of Nebraska, Inc., United Dental Care of New Mexico, Inc., United Dental Care of Pennsylvania, Inc., United Dental Care of Texas, Inc., United Dental Care of Utah, Inc., United Dental Care, Inc., United Family Life Insurance Co., United Service Protection Corp., United Service Protection, Inc., Voyager American Insurance Co., Ltd., Voyager Group, Inc., Voyager Indemnity Insurance Co., Voyager Life and Health Insurance Co., Voyager Life Insurance Co., Voyager Property and Casualty Insurance Co., Voyager Service Programs, Inc., Voyager Service Warranties, Inc.
  - (2) The method of allocation between the affiliates is subject to written agreement, approved by the Board of Directors. Allocation is based upon separate return calculations with current credit for net losses. Intercompany tax balances are settled no later than the due date for corresponding tax payments or upon receipt of a refund.
- 10. Information Concerning Parent, Subsidiaries, and Affiliates

#### A., B.,

- & C. The Company did not pay any common stock dividends to the Parent Company in 2002.
- D. At December 31, 2002, the Company reported \$0 as amounts due to the Parent Company, Dental Care Holdings, Inc. The terms of the settlement require that these amounts settle monthly.
- E. The Company has not entered into any guarantees or undertakings for the benefit of an affiliate, which will result in an actual contingent exposure of the Company's assets to liability, other than insurance contracts, entered into in the ordinary course of business.
- F. The Parent has agreed to provide certain actuarial investments services with respect to the administration of certain large group dental contracts that are subject to experience rating procedures.
- G. All outstanding shares of the Company are owned by the Parent Company, Dental Care Holdings, Inc., an insurance holding company domiciled in the State of Delaware.
- H. The Company does not own any shares of an upstream or intermediate parent, either directly or indirectly.
- I. The Company does not own any share in an affiliate or other related entity.
- J. The Company did not recognize any impairment.

#### 11. Debt

A. Capital Notes

The Company does not have any capital notes.

B. All Other Debt

The Company does not have liabilities for borrowed money or reverse repurchase agreements.

12. Retirement Plans, Deferred Compensation, Postemployment Benefits and Compensated Absences and Other Postretirement Benefit Plans

The Company does not have any retirement plans or deferred compensation. The Company does not have any employees.

- 13. Capital and Surplus, Shareholders' Dividends Restrictions and Quasi-Reorganizations
  - (1) The Company has 1,000,000 shares authorized, 10,000 shares issued and outstanding. All shares are Class A Shares.
  - (2) The Company has no preferred stock outstanding.
  - (3) Dividends are subject to the approval of the Arkansas Department if such dividend distribution exceeds 10% of prior year statutory surplus. There were no dividends paid during 2002 and 2001.
  - (4) Within limitation of (3) above, there are no restrictions placed on the portion of the Company profit that may be paid as ordinary dividends to stockholders.
  - (5) Arkansas statutes require the Company to maintain a deposit with the Arkansas Department in the amount of \$100,000.
  - (6) The Company does not have any advances to surplus.
  - (7) The Company does not hold any preferred stock, stock options or stock purchase warrants.
  - (8) The Company does not have special surplus funds.
  - (9) The portion of unassigned fund (surplus) represented or reduced by each item below is follows:

a. Unrealized gains and losses: \$ 0
b. non-admitted asset values: \$ 0
c. separate account business: \$ 0
d. asset valuation reserve: \$ 0
e. provision for reinsurance: \$ 0

- (10) The Company did not issue any surplus debenture or similar obligations during the period covered by this statement.
- (11) The quasi-reorganization is not applicable to this Company.
- (12) The effective date(s) of all quasi-reorganizations in the prior 10 years is/are none.
- 14. A. Contingent Commitments

The Company does not have any contingent liabilities nor have any reserves been committed to cover any contingent liabilities.

B. Assessments

The Company has not been notified of any insolvency that will result in a guaranty fund assessment against the Company at some future date.

#### C. All Other Contingencies

Various lawsuits against the Company have arisen in the course of the Company's business. Contingent liabilities arising from litigation, income taxes and other matters are not considered material in relation to the financial position of the Company.

### 15. Leases

The Company does not have any leases.

16. Information About Financial Instruments With Off-Balance Sheet Risk and Financial Instruments With Concentration of Credit Risk

The Company does not have financial instruments with off-balance sheet risk or with concentration of credit risk. The Company maintains depository investments with certain financial institutions. Although these investments may exceed federally insured depository limits, the Company has evaluated the credit worthiness of these applicable financial institutions, and determined the risk of material financial loss due to exposure from credit risk to be minimal.

17. Sale, Transfer and Servicing of Financial Assets and Extinguishments of Liabilities

During the period covered by this statement, the Company was not involved in the sale, transfer or servicing of financial assets or the extinguishment of liabilities.

18. Gain or Loss to the Reporting Entity from Uninsured A&H Plans and the Uninsured Portion of Partially Insured Plans

The Company does not have any gain or loss from an Uninsured A&H Plans nor does it have any from an Uninsured Portion of Partially Insured Plans.

19. Direct Premium Written/Produced by Managing General Agents/Third Party Administrators.

The Company does not have managing general agents/third party administrators.

#### 20. Other Items

A. Extraordinary Items

The Company does not have any extraordinary items to report as of December 31, 2002.

B. Troubled Debt Restructuring

There has been no troubled debt restructuring for the Company.

C. Other Disclosures

The Company does not have any items not recorded in the financial statements that represent segregated funds held for others or pledged to other as collateral.

D. Uncollected Premium Balances, Bills Receivable for Premiums, and Amounts Due From Agents and Brokers

The Company does not have any account receivables for uninsured plans and amounts due from agents.

E. Reinsurance Accounted for as a Deposit

The Company does have any ceded or assumed reinsurance contracts.

F. Multiple Peril Crop Insurance

The Company does not have any Multiple Peril Crop Insurance Programs.

G. Mezzanine Real Estate Loans

The Company does not hold any mortgage loans.

H. Health Care Receivables

The Company does not have any health care receivables.

I. September 11 Events

The Company did not recognize any financial loss as a result of the terrorist attacks on September 11. The Company does not expect to have any contingencies or unpaid claims or losses to have an impact on its financial statements in the future.

J. Real Estate

The Company does not have any investments in real estate.

K. Participating Policies

The Company does not have any participating policies.

L. Premium Deficiency Reserves

The Company has no liabilities related to premium deficiency reserves.

M. Intercompany Pooling Arrangements

The Company is not involved in any intercompany pooling arrangements.

N. Business Combinations and Goodwill – Assumption Reinsurance

The Company does not have any assumed reinsurance business.

O. Noncash Transactions

The Company had no noncash investing or financing transactions.

P. Business Interruption Insurance Recoveries

The Company had no business interruption recoveries.

#### 21. Events Subsequent

There were no events occurring subsequent to close of the books for this statement that would have a material effect on the financial condition of the Company.

#### 22. Reinsurance

The Company does not have any assumed or ceded reinsurance business.

#### 23. Retrospectively Rated Contracts

The Company does not have any retrospectively rated contracts.

#### 24. Organization and Operation

Denticare of Arkansas, Inc. operates as a health maintenance organization that contracts with independent practitioners to provide dental services to its members. The Company was incorporated on April 4, 1986, and commenced business on November 3, 1986. Effective December 31, 2001, the Company became a wholly owned subsidiary of Dental Care Holdings, Inc. Fortis, Inc. owns 100% of the stock of Dental Care Holdings, Inc., an insurance holding company.

The Company contracts with dentist (providers) for dental services to be provided to its subscribers. Provider capitation consists of monthly fees paid to providers and is expensed in the month in which the provider is obligated to render dental services. Emergency services to members while temporarily out of their provider's area, as well as specialty services not covered by capitation fees, are recorded as incurred.

### 25. Salvage and Subrogation

The Company does not have any salvage or subrogation.

#### 26. Change in Incurred Claims and Claims Adjustment Expenses

Reserves for incurred claims expenses attributable to insured events of prior years decreased by \$4,293 from \$4,295 2001 to \$2 in 2002 as a result of re-estimation of unpaid specialty benefits claims. The increase (decrease) is generally the result of ongoing analysis of recent loss development trends. The original estimates are increased and decreased, as additional information becomes known regarding claims.

#### 27. Minimum Net Worth

Under the laws of the State of Arkansas, the Company is required to maintain a minimum net worth as set forth in the RBC calculation.

# SUMMARY INVESTMENT SCHEDULE

		Gro Investment		Admitted Asse in t Annual S	he .
	Investment Categories	1 Amount	2 Percentage	3 Amount	4 Percentage
1.	Bonds:	runount	i oroomago	ranount	roroomago
	1.1 U.S. Treasury securities	110,656	21.770	110,656	21.770
	1.2 U.S. government agency and corporate obligations (excluding mortgage-backed securities):				
	1.21 Issued by U.S. government agencies				0.000
	1.22 Issued by U.S. government sponsored agencies		0.000		0.000
	1.3 Foreign government (including Canada, excluding mortgaged-backed securities)		0.000		0.00
	Securities issued by states, territories, and possessions and political subdivisions in the U.S.:      1.41 States, territories and possessions general obligations		0.000		0.000
	1.41 States, territories and possessions general obligations     1.42 Political subdivisions of states, territories and possessions and		0.00		0.000
	political subdivisions general obligations		0.000		0.000
	1.43 Revenue and assessment obligations		0.000		0.000
	1.44 Industrial development and similar obligations		0.000		0.000
	1.5 Mortgage-backed securities (includes residential and commercial MBS):				
	1.51 Pass-through securities:		0.000		
	1.511 Guaranteed by GNMA				0.000
	1.512 Issued by FNMA and FHLMC				0.00.
	1.513 Privately issued		0.00.000		0.00.00
	1.52 CMOs and REMICs:		0.000		0.000
	1.521 Issued by FNMA and FHLMC.		0.00.000		0.000
	1.522 Privately issued and collateralized by MBS issued or guaranteed by GNMA, FNMA, or FHLMC		0.000		0.000
	1.523 All other privately issued				0.000
2.	Other debt and other fixed income securities (excluding short-term):				
	2.1 Unaffiliated domestic securities (includes credit tenant loans rated by the				
	SVO)				0.000
	2.2 Unaffiliated foreign securities				
	2.3 Affiliated securities		0.000		0.000
3.	Equity interests:				
	3.1 Investments in mutual funds		0.00.00		0.000
	3.2 Preferred stocks:				
	3.21 Affiliated				
	3.22 Unaffiliated		0.000		0.000
	3.3 Publicly traded equity securities (excluding preferred stocks):		0.000		0.000
	3.31 Affiliated				
	3.32 Unaffiliated		0.000		0.00.00
	3.4 Other equity securities:		0.000		0.000
	3.41 Affiliated		0.000		0.000
	3.42 Unaffiliated		0.000		0.000
	3.5 Other equity interests including tangible personal property under lease:     3.51 Affiliated		0.000		0.000
			0.000		0.000
1	3.52 Unaffiliated		0.00		0.000
4.	4.1 Construction and land development		0.000		0 000
	4.2 Agricultural				
	4.3 Single family residential properties				0.000
	4.4 Multifamily residential properties				
	4.5 Commercial loans				0.000
5	Real estate investments:				
J.	5.1 Property occupied by the company		0.000	0	0.00
	5.2 Property held for the production of income (includes				
	\$of property acquired in satisfaction of debt)		0.000	0	0.000
	5.3 Property held for sale (\$including				
	property acquired in satisfaction of debt)		0.000	0	0.00
6	Policy loans				0.000
	Receivables for securities			0	
8.				397 . 636	
	Other invested assets		0.000		0.000
	Total invested assets	508,292	100.000	508,292	100.000

# PART 1 - COMMON INTERROGATORIES GENERAL

1.1	Is the reporting entity a member of an Insurance Holding Company System consisting of two or more affiliated persons, one or more of which is an insurer?		X]N	o [ ]		
1.2	.2 If yes, did the reporting entity register and file with its domiciliary State Insurance Commissioner, Director or Superintendent, or with such regulatory official of the state of domicile of the principal insurer in the Holding Company System, a registration statement providing disclosure substantially similar to the standards adopted by the National Association of Insurance Commissioners (NAIC) in its Model Insurance Holding Company System Regulatory Act and model regulations pertaining thereto, or is the reporting entity subject to standards and disclosure requirements substantially similar to those required by such Act and regulations? Yes					
1.3	State Regulating?	Arkansas				
2.1	Has any change been made during the year of this statement in the charter, by-laws, articles of incorporation, or deed of settlement of the reporting entity?		] N	o [ X ]		
2.2	If yes, date of change:					
	If not previously filed, furnish herewith a certified copy of the instrument as amended.					
3.1	State as of what date the latest financial examination of the reporting entity was made or is being made.		12/3	31/2000		
3.2	State the as of date that the latest financial examination report became available from either the state of domicile or the reporting entity. This date should be the date of the examined balance sheet and not the date the report was completed or released.	; 	12/	31/2000		
3.3	State as of what date the latest financial examination report became available to other states or the public from either the state of domicile o the reporting entity. This is the release date or completion date of the examination report and not the date of the examination (balance sheet date).	9	04/:	24/2002		
3.4	By what department or departments? Arkansas Department of Insurance					
4.1	During the period covered by this statement, did any agent, broker, sales representative, non-affiliated sales/service organization or any combination thereof under common control (other than salaried employees of the reporting entity), receive credit or commissions for o control a substantial part (more than 20 percent of any major line of business measured on direct premiums) of:	<b>y</b>				
	4.11 sales of new business?	Yes [	] N	o [ X ]		
	4.12 renewals?	Yes [	] N	o [ X ]		
4.2	During the period covered by this statement, did any sales/service organization owned in whole or in part by the reporting entity or an affiliate receive credit or commissions for or control a substantial part (more than 20 percent of any major line of business measured on direct and the control of the co					
	premiums) of: 4.21 sales of new business?	Yes [	] N	o [ X ]		
	4.22 renewals?	Yes [	] N	o [ X ]		
5.1	Has the reporting entity been a party to a merger or consolidation during the period covered by this statement?	Yes [	] N	o [ X ]		
5.2	If yes, provide the name of the entity, NAIC Company Code, and state of domicile (use two letter state abbreviation) for any entity that has ceased to exist as a result of the merger or consolidation.	;				
	1 2 3 Name of Entity NAIC Company Code State of Domicile					
6.1	Has the reporting entity had any Certificates of Authority, licenses or registrations (including corporate registration, if applicable) suspended or revoked by any governmental entity during the reporting period? (You need not report an action, either formal or informal, if a confidentiality clause is part of the agreement.)	y	] N	o [ X ]		
6.2	If yes, give full information:					
7.1	Does any foreign (non-United States) person or entity directly or indirectly control 10% or more of the reporting entity?	Yes [ ]	X ] N	[ ] c		
7.2	If yes, 7.21 State the percentage of foreign control;			100 0		
	7.22 State the nationality(s) of the foreign person(s) or entity(s) or if the entity is a mutual or reciprocal, the nationality of its manager or attorney in fact; and identify the type of entity(s) (e.g., individual, corporation or government, manager or attorney in fact).	3				
	1 2 Nationality Type of Entity	]				
	The Netherlands, Belgium					

# **GENERAL INTERROGATORIES**

## (continued)

8.	What is the name and address of the independent certified public accountant of					
9.	PriceWaterhouseCoopers, LLP, 1055 Broadway, 10th Floor, Kansas City, MC What is the name, address and affiliation (officer/employee of the report consulting firm) of the individual providing the statement of actuarial opinion Julie M. Bosworth, FSA, MAAA is an employee of Fortis Benefits Insurance C	ing entity or actual n/certification?	ry/consultant associated with a(n) actuarial			
	2323 Grand Boulevard, Kansas City, MO 64108-2670					
10.	FOR UNITED STATES BRANCHES OF ALIEN REPORTING ENTITIES ONL	Y:				
10.1	What changes have been made during the year in the United States Manager $N/A$					
	Does this statement contain all business transacted for the reporting entity thro	o .		Yes [	] No	[ ]
	Have there been any changes made to any of the trust indentures during the year			Yes [	] No	[ ]
10.4	If answer to (10.3) is yes, has the domiciliary or entry state approved the change	ges?	Yes	[ ] No [	] NA	[ ]
	BOARD O	F DIRECTOR	S			
11.	Is the purchase or sale of all investments of the reporting entity passed upon thereof?			Yes [ X	] No	[ ]
12.	Does the reporting entity keep a complete permanent record of the procee thereof?	dings of its Board	of Directors and all subordinate committees	Yes [ X	1 No	[ ]
13.	Has the reporting entity an established procedure for disclosure to its board o part of any of its officers, directors, trustees or responsible employees which	f directors or trustee	es of any material interest or affiliation on the	Yes [ X	•	[ ]
	FIN	ANCIAL				
14.1	Total amount loaned during the year (inclusive of Separate Accounts, exclusive	e of policy loans):	14.11 To directors or other officers \$			
			14.13 Trustees, supreme or grand (Fraternal only) \$			
14.2	Total amount of loans outstanding at end of year (inclusive of Separate Accou	nts, exclusive of pol				
	loans):		·			
			14.23 Trustees, supreme or grand			
15.1	Were any of the assets reported in this statement subject to a contractual of obligation being reported in this statement?	oligation to transfer	to another party without the liability for such	Yes [	] No	[ X ]
15.2	If yes, state the amount thereof at December 31 of the current year:					
		15.22 Borrowe	d from others \$			
		15.23 Leased f	from others \$			
		15.24 Other	\$			
16 1	Disclose in Notes to Financial Statements the nature of each of these obligation. Does this statement include payments for assessments as described in the		ent Instructions other than quaranty fund or			
. 0. 1	guaranty association assessments?			Yes [	] No	[ X ]
16.2	If answer is yes,	16.21 Amount	paid as losses or risk adjustment \$			
		16.22 Amount	paid as expenses\$			
		16.23 Other a	mounts paid \$			

# (continued) INVESTMENT

17.	List the following	g capital stock informat	ion for the reporting ent		1	1			
	Class	1 Number of Shares Authorized	2 Number of Shares Outstanding	3 Par Value Per Share	4 Redemption Price if Callable	5 Is Dividend Rate Limited?	6 Are Divid Cumulati	ive?	
						Yes No	Yes	No ,	
	Preferred	4 000 000	40,000	0.400	VVV	. [ ] [ ]	[ ] [	J	
	Common	1,000,000	10,000	0.100	XXX	XXX XXX	XXX	XXX	
	the actual p	ocks, bonds and other ossession of the reportion	ng entity on said date, e					Yes [ X	( ) No [
18.2	if no, give full a	na complete information	n relating thereto:						
19.1	control of th	ne stocks, bonds or oth ne reporting entity, excep subject to a put option c	pt as shown on the Sch	edule E - Part 2 - Speci	ial Deposits; or has the	reporting entity sold or	r transferred	Yes [	] No [ X
19.2	If yes, state the	amount thereof at Dece	ember 31 of the current	year: 19.21	Loaned to others		\$		
				19.22	Subject to repurchase a	greements	\$		
				19.23	Subject to reverse repu	rchase agreements	\$		
				19.24	Subject to dollar repurc	hase agreements	\$		
				19.25	Subject to reverse dolla	r repurchase agreem	ents \$		
				19.26	Pledged as collateral		\$		
				19.27	Placed under option ag	reements	\$		
				19.28	Letter stock or other see	curities restricted as to	sale \$		
				19.29	Other		\$		
19.3	For each categ	ory above, if any of the	se assets are held by ot	hers, identify by whom	held:				
	19.31			19.35					
	19.32			19.36					
	19.33			19.37					
	19.34			19.38					
				19.39					
19.4	covered by	(19.21) and (19.23) abd this statement, attach a 9.28) provide the follow	schedule as shown in t	securities that were ma	de available for use by				3
19.4	covered by	this statement, attach a	schedule as shown in ting:	securities that were ma	de available for use by nnual statement.	another person during			3 ount
19.4	covered by	this statement, attach a 9.28) provide the following 1	schedule as shown in ting:	securities that were ma he instructions to the ar	de available for use by nnual statement.	another person during			-
19.4	covered by	this statement, attach a 9.28) provide the following 1	schedule as shown in ting:	securities that were ma he instructions to the ar	de available for use by nnual statement.  2  Descriptio	another person during			-
	covered by For category (1	this statement, attach a 9.28) provide the follow  1  Nature of Rest	schedule as shown in ting:	securities that were ma the instructions to the ar	de available for use by nual statement.  2  Descriptio	another person during	g the period	Am	-
20.1	Covered by For category (1	this statement, attach a 9.28) provide the following 1	schedule as shown in ting:  riction  ging transactions report	securities that were ma he instructions to the ar	de available for use by nual statement.  2 Descriptio	another person during	g the period	Yes [	ount
20.1	Does the report If yes, has a co If no, attach a co	this statement, attach a 9.28) provide the follow 1 Nature of Rest	schedule as shown in ting:  riction  ging transactions report of the hedging programment.	ed on Schedule DB?  To the available	de available for use by nual statement.  2 Description  to the domiciliary state/	another person during	the period	Yes [	Ount
20.1 20.2 21.1	Does the report If yes, has a co If no, attach a c Were any prefe issuer, converti	this statement, attach a 9.28) provide the follow  1 Nature of Restriction  ting entity have any hed  mprehensive description description with this state erred stocks or bonds ov	schedule as shown in ting:  riction  ging transactions report on of the hedging programement.	ed on Schedule DB?  m been made available	de available for use by nual statement.  2 Description  to the domiciliary state of the domicili	another person during	g the period	Yes [	Ount  ] No [ X ] NA [ X ] No [ X
20.1 20.2 21.1	Does the report If yes, has a co If no, attach a co Were any preferissuer, converti If yes, state the Excluding items deposit boxes, qualified bank of	this statement, attach a 9.28) provide the follow 1 Nature of Restrictions are not provided the following entity have any hed imprehensive description description with this state erred stocks or bonds over ble into equity?	schedule as shown in ting:  riction  ging transactions report on of the hedging programement.  when as of December 3 member 31 of the current tate, mortgage loans an and other securities, ownerdance with Part 1-Gen	ed on Schedule DB?  m been made available  1 of the current year ma  year.  d investments held phy ned throughout the current, Section IV.H-Cust	de available for use by nual statement.  2 Description  to the domiciliary state/	on equity, or, at the optonity's offices, vaults cooperated agreements of the NAIC	y the period  Yes  ion of the  or safety ent with a	Yes [  Yes [  Yes [	Ount
20.1 20.2 21.1 21.2. 22.	Does the report If yes, has a co If no, attach a c Were any prefe issuer, converti If yes, state the Excluding items deposit boxes, qualified bank of Financial Cond	this statement, attach a 9.28) provide the follow 1 Nature of Rest ting entity have any hed mprehensive description lescription with this state erred stocks or bonds over ble into equity?	schedule as shown in ting:  riction  ging transactions report n of the hedging progratement.  wheed as of December 3  ember 31 of the current tate, mortgage loans an and other securities, own ordance with Part 1-Gen	ed on Schedule DB?  m been made available  1 of the current year ma year.  d investments held phy ned throughout the current, Section IV.H-Cust	de available for use by inual statement.  2 Description  to the domiciliary state?  undatorily convertible interpretations in the reporting early year held pursuant to odial or Safekeeping Agents in the statement of the statement in the stateme	o equity, or, at the opt	y the period  Yes  ion of the  or safety ent with a	Yes [  Yes [  Yes [	Ount  ] No [ X  ] NA [ X
20.1 20.2 21.1 21.2. 22.	Does the report If yes, has a co If no, attach a c Were any prefe issuer, converti If yes, state the Excluding items deposit boxes, qualified bank of Financial Cond	this statement, attach a 9.28) provide the follow 1 Nature of Restricting entity have any hed imprehensive description description with this state erred stocks or bonds over ble into equity?	schedule as shown in ting:  riction  ging transactions report n of the hedging progratement.  wheed as of December 3  ember 31 of the current tate, mortgage loans an and other securities, own ordance with Part 1-Gen	ed on Schedule DB?  m been made available  1 of the current year ma year.  d investments held phy ned throughout the current, Section IV.H-Cust	de available for use by nual statement.  2 Description  to the domiciliary state of the interpretation of the	o equity, or, at the opt	y the period  Yes  ion of the  or safety ent with a	Yes [  Yes [  Yes [	Ount  ] No [ X  ] NA [ X
20.1 20.2 21.1 21.2. 22.	Does the report If yes, has a co If no, attach a co Were any prefe issuer, converti If yes, state the Excluding items deposit boxes, qualified bank of Financial Cond	this statement, attach a 9.28) provide the following provide the following provide the following provides and the following entity have any hed imprehensive description lescription with this state pred stocks or bonds on the following provides and the following provides are all stocks, bonds a continuation of the following provides and the following provides the fo	schedule as shown in ting:  riction  ging transactions report n of the hedging progratement.  when as of December 3  ember 31 of the current tate, mortgage loans an and other securities, own order securities of the NAIC  1 e of Custodian(s)	ed on Schedule DB?  m been made available  of the current year ma  year  d investments held phy ned throughout the curr eral, Section IV.H-Cust	de available for use by inual statement.  2 Description  to the domiciliary state?  Indatorily convertible interpretate in the properties of the properties	on equity, or, at the optomorphism of the NAIC mplete the following:	yes ion of the	Yes [  Yes [  Yes [	Ount  ] No [ X  ] NA [ X
20.1 20.2 21.1 21.2. 22.	Does the report If yes, has a co If no, attach a co Were any prefe issuer, converti If yes, state the Excluding items deposit boxes, qualified bank of Financial Cond	this statement, attach a 9.28) provide the follow 1 Nature of Restricting entity have any hed imprehensive description description with this state erred stocks or bonds over ble into equity?	schedule as shown in ting:  riction  ging transactions report n of the hedging progratement.  when as of December 3  ember 31 of the current tate, mortgage loans an and other securities, own order securities of the NAIC  1 e of Custodian(s)	ed on Schedule DB?  ed on Schedule DB?  m been made available  1 of the current year ma  year.  d investments held phy ned throughout the curr leral, Section IV.H-Cust	de available for use by inual statement.  2 Description  to the domiciliary state of the interpretation of the	on equity, or, at the optomorphism of the NAIC mplete the following:	yes ion of the	Yes [  Yes [  Yes [	Ount  ] No [ X  ] NA [ X
20.1 20.2 21.1 21.2. 22.	Does the report If yes, has a co If no, attach a co Were any prefe issuer, converti If yes, state the Excluding items deposit boxes, qualified bank of Financial Cond For agreements	this statement, attach a 9.28) provide the following provide the following provide the following provides and the following entity have any hed imprehensive description lescription with this state pred stocks or bonds on the following provides and the following provides are all stocks, bonds a continuation of the following provides and the following provides the fo	schedule as shown in ting:  riction  ging transactions report of the hedging progratement.  vned as of December 3:  ember 31 of the current tate, mortgage loans an and other securities, own ordance with Part 1-Gen book?  1 e of Custodian(s)	ed on Schedule DB?  ed on Schedule DB?  m been made available  of the current year ma  year.  d investments held phy ned throughout the curr ueral, Section IV.H-Cust  Financial Condition Ex  1000 N  200 Wes	de available for use by inual statement.  2 Description  to the domiciliary state?  Indatorily convertible interpretate in the properties of the properties	on equity, or, at the optomorphism of the NAIC mplete the following:  2 2 3's Address 3202	ythe period  Yes  ion of the  or safety ent with a  cock, AR	Yes [  Yes [  Yes [	Ount  ] No [ X  ] NA [ X

# (continued) INVESTMENT

22.02 For all agreements that do not comply with the requirements of the NAIC Financial Condition Examiners Handbook, provide the name, location and a complete explanation:

Name(s)		2 Locatio	on(s)	3 Complete Explanation(s)
	en any changes, including nam and complete information relat	e changes, in the custodian(s) identifieding thereto:	d in 22.01 during the current year?	Yes [ ] N
0	1 ld Custodian	2 New Custodian	3 Date of Change	4 Reason
		ers or individuals acting on behalf of br		ne investment accounts,
handle sec	urities and have authority to many transfer of the Central Registration Depository Number(s)	ake investments on behalf of the reportion		3 Address
	Doposicity Hambor (b)	11441		, 100, 100
List the name	of the organization and the	OTH  Gervice Organizations and Statistical or amount paid if any such payment re Statistical or Rating Bureaus during the	Rating Bureaus, if any?presented 25% or more of the t	
	NONE	1 Name	\$	2 Amount Paid
			\$	
List the name	<del>-</del> •	y?d if any such payment represented 25		
•	,	1 Name		2 Amount Paid
	NONE	ivalile	l ,	Amount au
			<u> </u>	

1	2
Name	Amount Paid
NONE	\$
	,

(continued)

## PART 2 - HEALTH INTERROGATORIES

1.1		ment Insurance in force?		Yes [			
1.2		\$					
1.3		Supplement Insurance Experience Exhibit? \$					
	1.31 Reason for excluding						
1.4	Indicate amount of earned premium attributable to Canadi	an and/or Other Alien not included in Item (1.2) above					
1.5	Indicate total incurred claims on all Medicare Supplement	Insurance. \$					
1.6	Individual policies:						
		Most current three years:					
		1.61 Total premium earned\$					0
		1.62 Total incurred claims\$					0
		1.63 Number of covered lives\$					0
		All years prior to most current three years:					
		1.64 Total premium earned\$					0
		1.65 Total incurred claims\$					
		1.66 Number of covered lives\$					
17	Group policies:	γ					
	Croup policios.	Most current three years:					
		1.71 Total premium earned\$					Λ
		1.72 Total incurred claims\$					
							0
		All years prior to most current three years:					0
		1.74 Total premium earned\$					0
		1.75 Total incurred claims\$					0
		1.76 Number of covered lives\$					0
2.1		ft from contracting hospitals, physicians, dentists, or others that is agreed will be		V [	1	Na f	V 1
0.0		entity permits?		Yes [	]	NO [	λ
2.2	If yes, give particulars:						
3.1		nature of hospitals', physicians', and dentists' care offered to subscribers and		Voc [	V 1	No [	1
2.0		agency?		Yes [	_	-	_
3.2		agreement(s). Do these agreements include additional benefits offered?		Yes [	-		-
4.1				Yes [	J	NO [	۸ ]
4.2	- , - P						
	The entity operates a prepaid dental plan and does not re						
4.3	Maximum retained risk (see instructions)	•					
		4.34 Dental\$					
		4.35 Other Limited Benefit Plan\$					
		4.36 Other\$					
5.		e to protect subscribers and their dependents against the risk of insolvency including other carriers, agreements with providers to continue rendering services, and any					
	The entity does not retain claim risk and providers are re	quired by contract to provide services to active members.					
6.1	Does the reporting entity set up its claim liability for provid	er services on a service data base?		Yes [	]	No [	Χ]
6.2	If no, give details:						
	Not applicable since the entity operates a prepaid dental	plan.					
7.	Provide the following Information regarding participating p	roviders:					
		7.1 Number of providers at start of reporting year					27
		7.2 Number of providers at end of reporting year					
8.1	Does the reporting entity have business subject to premiu	m rate guarantees?		Yes [			
8.2	If yes, direct premium earned:	· ·		-	•	-	-
		8.21 Business with rate guarantees between 15-36 months	8.082	2			
		8.22 Business with rate guarantees over 36 months					
9.1	Does the reporting entity have Ronus/Withhold Arrangement	ents in its provider contract?		Yes [			
9.2	If yes:	Site in the provider contract:		100 [	1	110 [	v, 1
J.L	ii yes.	9.21 Maximum amount payable bonuses\$	. ∩				
		· ·					
		9.22 Amount actually paid for year bonuses\$					
		9.23 Maximum amount payable withholds					
		9.24 Amount actually paid for year withholds\$					
10.	List service areas in which reporting entity is licensed to o	perate:					
	<del></del>						
		1					
		Name of Service Area					
		lowing counties in Arkansas:					
	Conway, Lo	ogan, Crittenden, Lonoke, Faulkner, Pulaski, Garland, Saline, Jackson,					
	Sebastian	Jefferson, Washington, Lee, and White					

# **FIVE-YEAR HISTORICAL DATA**

	114 🗠	TEAN HIS	TOTIOAL	_ ב		
		1 2002	2 2001	3 2000	4 1999	5 1998
BALA	NCE SHEET ITEMS (Pages 2 and 3)					
1.	Total admitted assets (Page 2, Line 23)	521,396	500 , 150	498,607	492,102	460,608
2.	Total liabilities (Page 3, Line 18)	7,689	29,383	35,782	59,453	79,482
3.	Statutory surplus	512,707	469,767	0	0	0
4.	Total capital and surplus (Page 3, Line 26)	513,707	470,767	432,825	432,649	381,126
INCO	ME STATEMENT ITEMS (Page 4)					
5.	Total revenues (Line 7)	82,830	164,277	293,862	310,954	358 , 185
6.	Total medical and hospital expenses (Line 17)	31,896	71,617	170,051	168,731	190,270
7.	Total administrative expenses (Line 19)	29,896	55,505	112,413	104,001	41,281
8.	Net underwriting gain (loss) (Line 22)	21,038	37 , 155	11,398	38,222	126,634
9.	Net investment gain (loss) (Line 25)	13,870	7,269	5,321	4,807	8,257
10.	Total other income (Lines 26 plus 27)	0	244	721	3,213	7,205
11.	Net income (loss) (Line 30)	39,599	44,668	17 , 441	44,310	95,230
RISK	- BASED CAPITAL ANALYSIS					
12.	Total adjusted capital	513,707	470,767	432,825	432,649	0
13.	Authorized control level risk-based capital	25,122	25,098	25,369	23,613	0
ENRO	PLLMENT (Exhibit 2)					
14.	Total members at end of period (Column 5, Line 7)	0	1,430	2,695	3,111	3,465
15.	Total member months (Column 6, Line 7)	10,495	23,710	36,446	37 , 787	43,733
	ATING PERCENTAGE (Page 4) divided by Page 4, sum of Line 2, 3 and 5)					
16.	Premiums earned (Line 2 plus 3)	100.0	100.0	100.0	100.0	100.0
17.	Total medical and hospital (Line 17)	38.5	46.3	57 .9	54.3	53.1
18.	Total underwriting deductions (Line 21)	74.6	82.2	96.1	87 .7	64.6
19.	Total underwriting gain (loss) (Line 22)	25.4	24.0	3.9	12.3	35 . 4
	ID CLAIMS ANALYSIS Exhibit, Part 2B)					
20.	Total claims incurred for prior years (Line 11, Col. 5)	0	0	0	14,259	0
21.	Estimated liability of unpaid claims – [prior year (Line 11, Col. 6)]	4,295	13,038	4,360	14,259	0

**FIVE-YEAR HISTORICAL DATA (Continued)** 

	1 2002	2 2001	3 2000	4 1999	5 1998
INVESTMENTS IN PARENT, SUBSIDIARIES AND AFFILIATES					
22. Affiliated bonds (Sch. D Summary, Line 25, Col. 1)	0	0	0	0	0
23. Affiliated preferred stocks (Sch. D Summary, Line 39, Col. 1)	0	0	0	0	0
24. Affiliated common stocks (Sch. D Summary, Line 53, Col. 2)	0	0	0	0	0
Affiliated short-term investments (subtotal included in Sch. DA, Part 2, Col. 5, Line 11)	0	0	0	0	0
26. Affiliated mortgage loans on real estate		0	0	0	0
27. All other affiliated		0	0	0	0
28. Total of above Lines 22 to 27	0	0	0	0	0

## **SCHEDULE D - SUMMARY BY COUNTRY**

Long-Term Bonds and Stocks OWNED December 31 of Current Year

Γ	Long-Term Bonds and Stoc	ks OWNED December 3	1 of Current Year		1
Description		1 Book/Adjusted Carrying Value	2 Fair Value (a)	3 Actual Cost	4 Par Value of Bonds
BONDS	United States	110,656	127,532	111.040	110,000
Governments	2. Canada		0	0	0
(Including all obligations guaranteed	3. Other Countries	0	0	0	0
by governments)	4. Totals	110.656	127,532	111,040	110,000
States, Territories and Possessions		0	0	0	0
(Direct and guaranteed)	6. Canada		0	0	0
(	7. Other Countries	0	0	0	0
	8. Totals	0	0	0	0
Political Subdivisions of States,		0	0	0	0
Territories and Possessions	10. Canada		0	0	0
(Direct and guaranteed)	11. Other Countries	0	0	0	0
(	12. Totals	0	0	0	0
Special revenue and special assessment	TE. Totalo			0	Ů
obligations and all non-guaranteed	13. United States	0	0	0	0
obligations of agencies and authorities of	14. Canada		0	0	0
governments and their political subdivisions	15. Other Countries	0	0	0	0
govornmente and men pentear desavisione	10. Other Countries				0
	16. Totals	0	0	0	0
Public Utilities (unaffiliated)	17. United States		0	0	0
	18. Canada		0	0	0
	19. Other Countries	0	0	0	0
	20. Totals	0	0	0	0
Industrial and Miscellaneous and Credit Tenant	21. United States		0	0	0
Loans (unaffiliated)	22. Canada	0	0	0	0
	23. Other Countries	0	0	0	0
	24. Totals	0	0	0	0
Parent, Subsidiaries and Affiliates	25. Totals	0	0	0	0
	26. Total Bonds	110,656	127,532	111,040	110,000
PREFERRED STOCKS	27. United States	0	0	0	
Public Utilities (unaffiliated)	28. Canada	0	0	0	
	29. Other Countries	0	0	0	
	30. Totals	0	0	0	
Banks, Trust and Insurance Companies	31. United States	0	0	0	
(unaffiliated)	32. Canada	0	0	0	
	33. Other Countries	0	0	0	
	34. Totals	0	0	0	
Industrial and Miscellaneous (unaffiliated)	35. United States	0	0	0	
	36. Canada		0	0	
	37. Other Countries	0	0	0	
	38. Totals	0	0	0	
Parent, Subsidiaries and Affiliates	39. Totals	0	0	0	1
	40. Total Preferred Stocks	0	0	0	1
COMMON STOCKS	41. United States	0	0	0	
Public Utilities (unaffiliated)	42. Canada	0	0	0	
,	43. Other Countries	0	0	0	
	44. Totals	0	0	0	
Banks, Trust and Insurance Companies	45. United States		0	0	1
(unaffiliated)	46. Canada		0	0	
,,	47. Other Countries	0	0	0	
	48. Totals	0	0	0	1
Industrial and Miscellaneous (unaffiliated)	49. United States		0	0	1
i i i i i i i i i i i i i i i i i i i	50. Canada	0	0	0	
	51. Other Countries	0	0	n	
	52. Totals	0	0	0	1
Parent, Subsidiaries and Affiliates	53. Totals	0	0	0	1
r aront, oubsidianes and Anniales		_	0	0	
	54. Total Common Stocks	0	0	0	
	55. Total Stocks			111 040	1
	56. Total Bonds and Stock	rs 110,656	127,532	111,040	j

<sup>(</sup>a) The aggregate value of bonds which are valued at other than actual fair value is \$

## **SCHEDULE D - VERIFICATION BETWEEN YEARS**

1.	Book/adjusted carrying value of bonds and stocks, prior year110,816	6.	Foreign Exchange Adjustment: 6.1 Column 17, Part 10
2.			6.2 Column 13, Part 2, Sec. 1
3.	Increase (decrease) by adjustment:		6.3 Column 11, Part 2, Sec. 2 0
	3.1 Column 16, Part 1(159)		6.4 Column 11, Part 40
	3.2 Column 12, Part 2, Sec. 1	7.	Book/adjusted carrying value at end of current period110,657
	3.3 Column 10, Part 2, Sec. 2	8.	Total valuation allowance
	<b>3.4 Column 10, Part 4</b>	9.	Subtotal (Lines 7 plus 8)
4.	Total gain (loss), Col. 14, Part 4	10.	Total nonadmitted amounts
5.	Deduct consideration for bonds and stocks disposed of	11.	Statement value of bonds and stocks, current period110,657
	Column 6, Part 4		

# SCHEDULE T PREMIUMS AND OTHER CONSIDERATIONS

					States and Territories	D' 1 D		
			1	2	3	Direct Bus 4	iness Only 5	6
	States Etc		Guaranty Fund (Yes or No)	Is Insurer Licensed?		Medicare Title XVIII	Medicaid Title XIX	Federal Employees Health Benefits Program Premiums
1	States, Etc.	AL	No	(Yes or No)	Premiums	Title AVIII	TILLE XIX	Flogram Flemiums
	Alaska	AL AK	No	No				
	Arizona	AZ	No	No				
	Arkansas	AR	No.	Yes	80,828			
	California		No	No	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
6.	Colorado	CO	No	No				
7.	Connecticut	CT	No	No				
8.	Delaware	DE	No	No				
9.	District of Columbia	DC	No	No				
10.	Florida	FL	No	No				
11.	Georgia	GA	No	No				
	Hawaii	HI	No	No				
	Idaho	ID	No	No				
	Illinois	IL	No	No				
	Indiana		No	No				
	lowa	IA	No No	No No				
	Kansas	KS KY	No No	No No				
	Kentucky Louisiana	KY LA	NoNo	No				
	Maine		No	No				
	Maryland		No	No				
	Massachusetts	MA	No.	No				
	Michigan	MI	No	No				
	Minnesota	MN	No	No				
25.	Mississippi	MS	No	No				
26.	Missouri	MO	No	No				
27.	Montana	MT	No	No				
28.	Nebraska	NE	No	No				
	Nevada	NV	No	No				
30.	New Hampshire		No	No				
	New Jersey	NJ	No	No				
	New Mexico	NM	No	No				
	New York	NY	No	No				
	North Carolina	NC	No No	No No				
	North Dakota Ohio.	ND OH	NoNo	No				
		OH OK	No	NO				
	Oklahoma  Oregon		No	No				
	Pennsylvania		No	No				
	Rhode Island			No				
	South Carolina		No	No				
			No	No				
	Tennessee		No	No				
	Texas		No	No				
45.	Utah	UT	No	No				
	Vermont		No	No				
	Virginia		No	No				
	Washington		No	No				
	West Virginia			No				
	Wisconsin		No	No				
	Wyoming		No No	No No				
	American Samoa		No No	No No				
	Puerto Rico		NoNo	No				
	U.S. Virgin Islands			No				
	Canada	VI CN	No	No				
	Aggregate other alien		XXX	XXX		0		
	Total (Direct Business)		XXX	(a) 1	80,828	0		0 0
	DETAILS OF WRITE-INS							
5701.								
5702.								
5703.								
5798.	Summary of remaining write-ins for Line	e 57 from	overflow pag	e	0	0		0
5799.	Totals (Lines 5701 thru 5703 plus 5798	(Line 5	7 above)		0	0		0 0

Explanation of basis of allocation by states, premiums by state, etc.:

<sup>(</sup>a) Insert the number of yes responses except for Canada and Other Alien.

## 55

# SCHEDULE Y - INFORMATION CONCERNING ACTIVITIES OF INSURER AND HMO MEMBERS OF A HOLDING COMPANY GROUP

Fortis (SA/NV) and Fortis N.V.	Owns 100% of Fortis Utrecht	NETHERLANDS
Fortis Utrecht	Owns 75% of Fortis Insurance N.V.	NETHERLANDS
Fautic Bank O.A. M.V		
Fortis Bank S.A./N.V.	Owns 25% of Fortis Insurance N.V.	NETHERLANDS
Fortis Insurance N.V.		
Tortio modranoc iv.v.	Owns 100% of Fortis, Inc.	FEI 39-1126612 - NV
Fortis, Inc.		
r or no, mo.	Owns 1% of Dental Health Alliance, LLC	FEI 13-3830846 - DE
	Owns 100% of Core, Inc.	FEI 04-2828817 - MA
	Owns 100% of Dental Care Holdings, Inc.	FEI 13-4195935 - DE
	Owns 100% of First Fortis Life Insurance Company	FEI 13-2699219; NAIC 81477 - NY
	Owns 100% of Florida Office Corp.	FEI 13-3896525 - DE
	Owns 100% of Fortis Family, Inc.	FEI 58-2315775 - GA
	Owns 100% of Fortis Legacy Place, Inc.	FEI 13-3882719 - DE
	Owns 100% of Insureco, Inc.	FEI 33-0658229 - CA
	Owns 100% of Interfinancial Inc.	FEI 13-3036467 - GA
	Owns 100% of Jacksonville Apartments, Inc.	FEI 13-3868664 -DE
Core, Inc.		
,	Owns 100% of Disability Reinsurance Management Services, Inc.	FEI 01-0483086 - DE
	Owns 100% of SSDC, Corp.	FEI 38-3357459 - DE
Dental Care Holdings, Inc.		
	Owns 100% of Denticare of Alabama, Inc.	FEI 59-3063687 - AL
	Owns 100% of Denticare of Arkansas, Inc.	FEI 73-1274686; NAIC 95813 - AK
	Owns 100% of Denticare, Inc. (KY)	FEI 59-2228719; NAIC 96200 - KY
	Owns 100% of Denticare, Inc. (FL)	FEI 59-1652450; NAIC 52016 - FL
	Owns 100% of Fortis Benefits DentalCare of New Jersey, Inc.	FEI 52-1565653; NAIC 11244 - NJ
	Owns 100% of Fortis Benefits DentalCare of Wisconsin, Inc.	FEI 39-1586450; NAIC 95129 - WI
	Owns 100% of Georgia Dental Plan, Inc.	FEI 58-1909945 - GA
	Owns 100% of International Dental Plans, Inc.	FEI 59-2327793; NAIC 52011 - FL
	Owns 100% of UDC Dental California, Inc. dba United Dental Care of	FEI 33-0360239; NAIC 52031 - CA
	California	FF1 74 0000000 NIAIO F0000 OII
	Owns 100% of UDC Ohio, Inc.	FEI 74-2609036; NAIC 52022 - OH
	Owns 100% of United Dental Care Insurance Company	FEI 86-0538651; NAIC 97870 - AZ
	Owns 100% of United Dental Care of Arizona, Inc.	FEI 86-0517444; NAIC 47708 - AZ
	Owns 100% of United Dental Care of Colorado, Inc.	FEI 86-0631335; NAIC 52032 -CO
	Owns 100% of United Dental Care of Indiana, Inc.	FEI 31-1307814; NAIC 52034 - IN
	Owns 100% of United Dental Care of Michigan, Inc. Owns 100% of United Dental Care of Nebraska, Inc.	FEI 38-2833988 - MI
	Owns 100% of United Dental Care of New Mexico, Inc.	FEI 86-0676044; NAIC 52033 - NE FEI 86-0384270; NAIC 47042 - NM
	Owns 100% of United Dental Care of New Mexico, Inc. Owns 100% of United Dental Care of Pennsylvania, Inc.	FEI 75-2635406; NAIC 47042 - NIVI
	Owns 100% of Officed Defical Gate of Fermsylvania, Inc.	1 L1 / 3-2033400, NAIC 4/014 - PA

	Owns 100% of United Dental Care of Texas, Inc. Owns 100% of United Dental Care of Utah, Inc. Owns 100% of United Dental Care, Inc.	FEI 75-2076282; NAIC 95142 - TX FEI 75-2635404; NAIC 95450 - UT FEI 63-1197769 - DE
United Dental Care, Inc.	Owns 100% of Denticare of Oklahoma, Inc. Owns 100% of UDC Life and Health Insurance Company Owns 100% of United Dental Care of Missouri, Inc.	FEI 73-1153844; NAIC 47023 - OK FEI 73-1394955; NAIC 65929 - OK FEI 75-2481527; NAIC 47044 - MO
Insureco, Inc.	Owns 100% of Assurant Reinsurance of Turks & Caicos, Ltd. Owns 100% of Insureco Services, Inc.	TURKS & CAICOS FEI 95-2698862 - CA
Insureco Services, Inc.	Owns 100% of Adjusco, Inc. (fka Insureco Adjusters, Inc.) Owns 100% of Crown Valley Insurance Agency of Florida, Inc. Owns 100% of Crown Valley Insurance Agency, Inc. Owns 100% of Insureco Agency & Insurance Services, Inc. (CA) Owns 100% of Insureco Agency & Insurance Services, Inc. (HI) Owns 100% of Insureco Agency & Insurance Services, Inc. (MA) Owns 100% of Insureco Agency & Insurance Services, Inc. (NV) Owns 100% of Insureco Agency & Insurance Services, Inc. (OH) Owns 100% of Insureco Agency & Insurance Services, Inc. (TX)	FEI 95-2818626 - CA FEI 58-1455734 - FL FEI 95-3089343 - CA FEI 95-3097622 - CA FEI 95-3990223 - HI FEI 04-3373573 - MA FEI 88-0181942 - NV FEI 31-0161049 - OH FEI 74-2230714 - TX
Interfinancial Inc.	Owns 100% of American Security Insurance Company Owns 100% of Fortis Benefits Insurance Company Owns 100% of Fortis Insurance Company Owns 100% of John Alden Financial Corporation Owns 100% of United Family Life Insurance Company	FEI 58-1529575; NAIC 42978 - DE FEI 81-0170040; NAIC 70408 - MN FEI 39-0658730; NAIC 69477 - WI FEI 59-2840712 - DE FEI 13-3036472; NAIC 91693 - GA
American Security Insurance Company	Owns 100% of Standard Guaranty Insurance Company Owns 100% of Union Security Life Insurance Company	FEI 58-1529579; NAIC 42986 - DE FEI 58-1529581; NAIC 98884 - DE
Fortis Benefits Insurance Company	Owns 99% of Dental Health Alliance, LLC Owns 100% of Gala, Inc.	FEI 13-3830846 - DE FEI 63-1115291 - AL
John Alden Financial Corporation	Owns 100% of Houston National Life Insurance Company Owns 100% of JA Services, Inc.	FEI 74-2080029; NAIC 90379 - TX FEI 65-0040859 - DE
Houston National Life Insurance Company	Owns 100% of John Alden Life Insurance Company	FEI 41-0999752; NAIC 65080 - WI
John Alden Life Insurance Company	Owns 100% of Alden Risk Management Services, Inc.	FEI 59-2261315 - NV

	Owns 100% of North Star Marketing Corporation	FEI 59-2394561 - OH
JA Services, Inc.	Owns 100% of John Alden Horizon Health, Inc. Owns 100% of John Alden Service Warranty Corporation Owns 100% of John Alden Service Warranty Corporation of Florida Owns 100% of John Alden Systems Company Owns 100% of NSM Sales Corporation	FEI 65-0457005 - NV FEI 65-0362333 - DE FEI 65-0362330 - FL FEI 41-0946005 - MN FEI 65-0416844 - NV
United Family Life Insurance Company	Owns 100% of American Bankers Insurance Group Owns 100% of American Memorial Life Insurance Company	FEI 59-1985922- FL FEI 46-0260270; NAIC 67989- SD
American Memorial Life Insurance Company	Owns 100% of Rushmore National Life Insurance Company	FEI 46-0184173; NAIC 68586- SD
American Bankers Insurance Group, Inc.	Owns 100% of AB Warranty Company Owns 100% of American Bankers Dominicana, S.A. Owns 100% of American Bankers Capital, Inc. Owns 100% of American Bankers Financial Services, L.L.C. Owns 100% of American Bankers Insurance Company of Florida Owns 100% of American Bankers Insurance Company of Florida Owns 100% of American Bankers International Division, Inc. Owns 100% of American Bankers Life Assurance Company of Florida Owns 100% of American Bankers Management Company, Inc Owns 100% of American Bankers Sales Corporation, Inc. Owns 100% of American Beliable Insurance Company Owns 100% of Assurant Group, Ltd. Owns 100% of Assurant Bervices Denmark A/S Owns 100% of Assurant Services Denmark A/S Owns 100% of Bankers Atlantic Reinsurance Company Owns 100% of Computer Insurance Agency, Inc (CA) Owns 100% of Dominion Automobile Association Owns 100% of Federal Warranty Service Corporation Owns 100% of Financial Exchange, Inc. Owns 100% of Guardian Investment Services, Inc. Owns 100% of MSDiversified Corp. Owns 100% of National Insurance Agency Owns 100% of National Insurance Agency Owns 100% of Roadgard Motor Club, Inc. Owns 100% of Safeware, The Insurance Agency, Inc. (OH) Owns 100% of Sureway, Inc. Owns 100% of Voyager Group, Inc. Owns 100% of Voyager Life and Health Insurance Company Owns 100% of Voyager Life Insurance Company Owns 100% of Voyager Service Warranties, Inc.	FEI 65-0344416 - DE DOMINICAN REPUBLIC FEI 59-2731675 - DE FEI 38-3443906 - MI FEI 59-0593886; NAIC 10111- FL IRELAND FEI 66-0568288 - PR FEI 59-0676017; NAIC 60275 - FL FEI 65-0597010 - FL FEI 59-1967729 - FL FEI 41-0735002; NAIC 19615 - AZ UNITED KINGDOM CANADA DENMARK FEI 98-0152782 - TURKS & CAICOS FEI 31-1265003 - CA CANADA FEI 36-3596362 - IL FEI 75-1391092 - TX FEI 59-2720545 - FL FEI 75-2533456 - TX FEI 64-0660045 - MS FEI 59-1357775 - FL FEI 59-1414202 - FL FEI 59-1414202 - FL FEI 59-1532747 - DE FEI 59-1236556 - FL FEI 58-1023083; NAIC 71196 - GA FEI 59-1090425; NAIC 66699 - GA FEI 59-1090425; NAIC 66699 - GA FEI 59-12675787 - FL

## **PART 1 - ORGANIZATIONAL CHART**

American Bankers Insurance Company of Florida	Owns 54% of Caydeaux Group, Ltd. Owns 100% of American Bankers General Agency, Inc. Owns 100% of EGC Management Corporation	CAYMAN ISLANDS FEI 74-2135158 - TX FEI ; NAIC -
American Bankers International Division, Inc.	Owns 1% of Assurant Services Brasil, Limitada Owns 1% of Assurant Brasil S.A. Owns 74% of Caribbean American Property Insurance Company Owns 100% of ABIG Holding de Espana, S.L. Owns 100% of Caribbean American Insurance Agency Company Owns 100% of Caribbean American Life Assurance Company	BRASIL BRASIL FEI 66-0481184; NAIC 30590 - PR SPAIN FEI 66-0520042 - PR FEI 66-0448783; NAIC 73156 - PR
ABIG Holding de Espana, S.L.	Owns 99% of American Bankers Argentina Compania de Seguros, S.A. Owns 99% of Assurant Brasil S.A. Owns 99% of Assurant Services Brasil, Limitada	ARGENTINA BRASIL BRASIL
Assurant Brasil S.A.	Owns 100% of Assurant Seguradora S.A.	BRASIL

American Bankers Life Assurance Company of Florida		
	Owns 79% of Condeaux Life Insurance Company	FEI 86-0420893; NAIC 94625 - AZ

American bankers Management Company, inc.		
	Owns 100% of Consumer Assist Network Association, Inc.	FFI 65-0597011 - DF

American Reliable Insurance Company		
·	Owns 100% of Caravanner Insurance, Inc. of Arizona	FEI - AZ

Assurant Group LTD		
·	Owns 100% of Assurant Membership Service, Ltd.	UNITED KINGDOM
	Owns 100% of Bankers Insurance Company, Ltd.	UNITED KINGDOM
	Owns 100% of Bankers Life Assurance Company, Ltd.	UNITED KINGDOM

Bankers Insurance Company, Ltd.		
	Owns 100% of Bankers Insurance Service Company, Limited	UNITED KINGDOM

Owns 26% of Caribbean American Property Insurance Company	FEI 66-0481184; NAIC 30590 - PR
	Owns 26% of Caribbean American Property Insurance Company

EGC Management, Inc.	Controls thru a management agreement - Specialty Lloyds Insurance	FEI 74-2289453; NAIC 28843 - TX
	Company	

Federal Warranty Service Corporation

Owns 100% of Federal Warranty Service

CANADA

Financial Exchange, Inc.	Attorney in fact for: Financial Insurance Exchange	FEI 75-1391093; NAIC 18570 - TX
Guardian Investment Services, Inc.	Owns 0.01% of American Bankers Argentina Compania de Seguros, S.A.	ARGENTINA
Gulf Atlantic Insurance Agency	Owns 100% of United Service Protection, Inc.	FEI 59-1794848 - FL
International Financial Group	Owns 100% of American Association for Financial Institution Services Owns 100% of PAS Financial Group, Inc.	FEI 75-2337610 - TX FEI 75-2321226 - TX
MSDiversified Corp.	Owns 100% of Gulf Atlantic Insurance Agency, Inc. Owns 61% of MS Casualty Insurance Co. Owns 100% of MS Financial Services, Inc. Owns 100% of MS Life Insurance Company Owns 100% of MS Loan Center, Inc. Owns 100% of United Service Protection Corporation	FEI 59-1608916 - FL FEI 64-0681628; NAIC 15008 - MS FEI 64-0779440 - MS FEI 86-0275686; NAIC 83380 - MS FEI 64-0847246 - MS FEI 64-0906751 - DE
MS Financial Services, Inc.	Owns 100% of United Services Protection Corporation	CANADA
MS Life Insurance Company	Owns 21% of Commerce National Insurance Co. Owns 79% of Life Insurance Company of Mississippi Owns 61% of MS Diversified Life Insurance Owns 39% of MS Casualty Insurance Co.	FEI 64-0759872; NAIC 82767 - MS FEI 64-0614963; NAIC 89133 - MS FEI 64-0740613; NAIC 78310 - MS FEI 64-0681628; NAIC 15008 - MS
Sureway, Inc.	Owns 100% of Guardian Travel, Inc.	FEI 59-2519974 - FL
Voyager Group Inc.	Owns 100% of Voyager American Insurance Company, Ltd. Owns 100% of Voyager Indemnity Insurance Company Owns 100% of Voyager Property and Casualty Insurance Company Owns 100% of Voyager Service Programs Inc.	FEI 65-0508336 - Turks & Caicos FEI 58-1455416; NAIC 40428 - GA FEI 57-0665589; NAIC 35971 - SC FEI 59-3110220 - FL